

Annual Report 2019

Sunshine Coast Community Financial Services Limited

ABN 12 100 576 261

**Cooroy Community
Bank Branch**



**Marcoola Community
Bank Branch**



**Pomona Community
Bank Branch**



**Tewantin Noosa
Community Bank Branch**

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For year ending 30 June 2019

Our Company Vision

To be the best customer connected bank in our region.

Our new Tewantin Noosa Branch is now open

"We at our Bendigo Community Bank can help customers understand how they can better their lives. We can help them with that journey . . ."

We wanted our new Community Bank to be a "Bank of the Future" and to be better understood by our customers and community.

We wanted to build engagement and propensity to buy, by creating a space that is less about transactions and more about conversations.

Our new bank is an inviting, friendly and welcoming space for all age groups. A community destination, rather than a transaction centre, the new space will allow easy engagement with open and friendly staff.

The customer is to be the focus. The new branch provides inviting rest areas, a destination to share a coffee, and encourages customers to stop by and talk. Staff and customers sit and work together, while viewing the same desktop screen. We have removed desks and counters from being a barrier between customer and staff.

The space is a hive of shared activity: business owners and managers feel comfortable to drop by to work or seek advice, and workshops are already being run in the evenings.

Our innovation centre will be able to facilitate networking, support and new businesses growth, with the latest technology and self service capability.

The vision was to create a space that will better represent & communicate what your Community Bank is already doing in the Community. The new branch provides a welcoming, exciting space that facilitates sharing and connection with our local community.

Without exception the feedback on our new branch of the future has been very positive and already our new Senior Manager, Linda Oliver and her enthusiastic staff have been very successful at growing the business.

All shareholders are invited to pop in, say hello to the team, and enjoy a new banking experience.

Chair's report *continued*

The footings, revenue, community benefit, number of accounts, and number of customers, and profit before tax and community benefit, all grew compared to the previous year.

Financial Snapshot since 2008/2009

Financial Snapshot						
	Shareholder	Community	Gross	Profit pre	Profit	Profit
	Dividends	Benefit	Revenue	tax/	before	After
	Cents per			Community	Tax	Tax
	\$1			Benefit		
	Share	\$000	\$000	\$000	\$000	\$000
2008/9	5	45	1,757	297	252	169
2009/10	7.5	86	2,021	483	397	279
2010/11	8	91	2,200	418	327	224
2011/12	9.5	220	2,298	446	226	163
2012/13	8.15	198	2,389	486	288	200
2013/14	7.64	159	2,316	320	161	111
2014/15	6	128	2,430	340	212	147
2015/16	7	140	2,545	311	171	114
2016/17	6.5	214	2,740	486	272	183
2017/18	5	163	2,965	462	300	215
2018/19	TBA	180	3,227	473	293	204
	70.29	1,624				

Statistics

The footings growth of \$53 million was the largest ever achieved by the company.

It is of interest that counter transactions are still growing despite national trends going the other way.

	Footings (Book)	Footings Growth	Account Numbers	Customer Numbers	Counter Transactions
	\$mill	\$mill	Qty	Qty	Qty
2015/16	330	26	12,869	9,154	75,675
2016/17	360	30	13,463	9,472	75,861
2017/18	403	43	14,699	10,377	78,783
2018/19	456	53	16,125	11,016	82,295

Growth

We have unashamedly set ourselves ambitious growth targets. It is important that I emphasise that we do not want to drive growth as an objective-in-itself. The more we grow the greater our revenue and in turn the greater the profits available for us to re-distribute back into our community. More than this, we believe if we are growing, we will be providing more of our community with community focused banking that improves their wellbeing and successes. This is at the very heart of the Community Bank "difference".

We have noted the priority growth sectors being pursued by Bendigo Bank and these very much align with our strategic focus. Over the coming year we particularly want to review methods by which we can attract new and enduring customers in the small business and millennial segments.

We expect market conditions to be challenging in the medium term and we shall closely track the amount we spend against the revenues we are achieving. We have reviewed our existing customer base and have concluded we can do more in terms of customer retention and activation. Too many of our customers are not getting the full benefit of what we can offer, and we wish to progressively address this.

People

In the second half of 2019, it became clear to the Board that parts of the business did not have sufficient people resources to sustain this level of growth, or deliver our business objectives or look after customers to the standard we aspire to. Accordingly, we have resourced up the business to make sure we can properly manage growth and deliver the standard of service we require. Whilst this represents additional cost in the short term, the higher quality conversations we can have with our customers will prove beneficial in the longer term.

To do this the Board also identified that we did not always have the right people in the right roles with the necessary skills. Working with Bendigo Bank we have been able to address this during the year, and we are now confident that we not have sufficient resources, but also have the right resources to deliver our promise of community leading service standards.

During the coming year we will be allocating time and effort to make sure our Branch Managers and their staff receive the best possible support we can provide. We shall particular focus on their development and make sure they feel engaged and valued. We have concluded we can do better in this area and are committed to doing so.

On behalf of the board I need to thank all our staff, and especially our Branch Managers, for their contributions to the business and the local communities in which their branches operate. They spend many hours after work and weekends supporting their community activities, and we really appreciate their efforts.

Governance and Culture

Your Board is very mindful of the recommendations made by the Royal Commission on Financial Services. Bendigo Bank is a highly trusted brand and was not a target of Commission findings; it is your Board's clear purpose and intent to ensure that this remains so.

During the past year the Board has focused on three key areas which it believed some enhancement was required; specifically,

- a) Making sure our organisation has sufficient resources to manage the growth we are experiencing
- b) Making sure we have the right people, in the right numbers in the right roles and
- c) Making sure we have a culture across our business that reflects Bendigo Bank's brand promise and importantly we are always treating our customers in a fair and transparent manner.

The consumer bank division within Bendigo Bank has adopted a very powerful purpose statement; "to look after the financial wellbeing of our customers". We full embrace this objective as it supports our view that we will best grow in our community, by supporting our community. During the coming year we shall be looking to leverage our tremendous new Tewantin Noosa Branch, and our renovated Cooroy Branch (planned for later in 2019) with market leading customer engagement behaviours intended to make sure our customers get the best possible benefits from the products and services we offer.

Making sure we treat our customers fairly and transparently is an overriding priority in all we do.

The Board

Following best practice, we have been reviewing the skill sets available to the Board against the priority objectives we have set for the business. We are fortunate to have such a high-quality Board which is allowing us to upgrade and rework many legacy processes in the business. We now have a very professional Board guiding and nurturing our business and this has allowed us to be much more focused and precise in defining good outcomes for our stakeholders. Tremendous progress has been made on many fronts and I am very grateful for all our Directors who provide considerable time and effort on the business.

During the year it was agreed Directors should receive a modest monthly fee of A\$300 p.m. to offset their considerable amount of expenses, time and effort and risks being so actively involved in our business. I am very aware that many directors provide support way in excess of this amount, and a small amount of compensation is more than well merited. Your Board remains a volunteer Board and it is remarkable in the engagement it receives from all our Directors.

I thank all the directors for their contribution, input, and many hours of work to ensure the continued well being of the company, and especially those who chair Board Committees. I thank Deputy Chair Elizabeth Reynolds for stepping so capably when necessary.

I would like to thank our Board administrator Lou Vincart for all his hard work and dedication over the last year.

Controls and Risk Management

Our Community Bank enjoys an excellent relationship with Bendigo Bank. We adopt, and are reliant on, their process, standards and controls. These have held us in good stead over many years. However, the Board is progressively working through a number of potential risk areas to make sure we fully understand each risk and how they can best be mitigated. As our colleagues in Bendigo Bank work through an ambitious change program we will work closely with them to fully understand any risks changes may create and ensure we also understand the required checks and balances behind them. To us good governance and risk management is key to ensuring our customers get great, but also safe services.

One of the benefits of our new Branch is we now have a central repository of all key documents of record. Not only is this best practice but more importantly adds significantly to the efficiency of our decision making as we have relevant information easy to hand. In the modern world there is no alternative than for all Boards to keep quality and accurate documentation of their deliberations.

Our Community Engagement

As we grow successfully, so does the amount of money we reinvest into our community. This is core to our existence; we grow as part of our community not because of our community. This year we have enhanced the process by which we decide which projects to support through either a sponsorship or donation. Directors have been actively involved with our Branch Managers in filtering through the many requests we receive and it is fair to say we are taking a sharper view as to whether and sponsorship will deliver claimed benefits to our community. This remains work in progress.

We have a clear duty of care to make sure we invest these funds wisely and to projects which clearly will make for a better community

I would like to thank Ian Williams, our Marketing and Community Connections Manager for his considerable efforts over the last 12 months in supporting our managers, our sponsors and ensuring we achieve maximum local press exposure.

Marketing

Bendigo Corporate Bank has taken a much higher profile in marketing the brand and services both in traditional and Digital media. Results of the campaigns thus far have been encouraging with customer considerations on the rise whilst the campaigns are in market. I would also like to thank Danielle Taylor and Firefly Solutions Pty Ltd for their past contribution to our brand positioning in the digital space.

Other thanks

Thanks must go to all the Corporate Staff, both State and National, at Bendigo Bank, who have helped and supported us over the last year. I thank Rob Chittick, Gavin McNabb who have both now moved on the bigger roles in the bank, and Rohan Quirey who is now our current Regional Manager.

A handwritten signature in black ink that reads "Rick Cooper". The signature is written in a cursive, slightly slanted style.

Rick Cooper SCCFSL Chairman

Manager's Report – Cooroy & Pomona Branches

For year ending 30 June 2019



Another great year of successes for the Cooroy Team with support of many community projects & initiatives.

From Simone Flavelle

As Senior Manager I am responsible for the operations of both Cooroy and Pomona where many branch resources are shared.

This year has been a very successful year for the branch. Cooroy footings grew by a significant \$17M, and Pomona grew by \$4M - a wonderful achievement by any measure.

The combined footings were \$198M as 30 June 2019, \$169M for Cooroy and \$29M for Pomona.

Net Customer Accounts grew by 578 for Cooroy and 202 for Pomona.

Teller transactions were up with Pomona reporting an increase of 33%, reflecting their high level of customer growth.

From branch inception, around \$650,000 has been invested back into our local communities including a past donation of \$50,000 for the Cooroy Hall renovation. Some 30 organisations were supported during the year.

These great results were achieved while the branch team was being rebuilt after earlier staff attrition created vacancies. We also created a new structure to better service our customers in both branches. Our new staff have settled in with enthusiasm, skills and with positive energy.

Manager's Report – Cooroy & Pomona Branches

Continued

Jack Webster transferred to our Tewantin Noosa Branch and David Lafferty moved on to a different career. Sadly our previous and very active Branch Manager Geoff Edwards has retired, and we said goodbye to Abigail Mercado and Darryl Edmonds. We wish them all every success in their future endeavours, and in Geoff's case, a big improvement in his golf handicap.

We welcome the following new staff to join our existing team of Debbie Customer Relationship Manager, Jo Customer Relationship Officer, Meredith and Amanda our Customer Sales Officers, big welcome to new Customer Sales Officer's Maddy, Ella and Cindy and Sheridan coming from North QLD as our New Customer Relationship Officer at Cooroy. Huge thank you to both teams who without your engagement, dedication and support our past years success would not be possible.

We are pleased to report that we were able to extend the Pomona hours to 3 days per week 10am to 4pm to better provide for our customers.

We are excited about the planned refurbishment of the Cooroy branch which will move us into a branch of the future to enable us to provide improved service levels for both our customers and our community.

Our success is very much a team effort and I would like to thank Ian Williams for his continued energy and support, as well as Danielle Taylor for all her efforts in the digital media world.

Thanks also for the board for their commitment and energy, our Regional Managers from Bendigo Bank being Gavin McNabb and Rob Chittick who have both moved on, and their replacement manager Rohan Quirey, together with all the other Bendigo Bank staff who have helped us on our journey to greater success.

To our wonderful sponsors, our communities, our customers and our Shareholders, I offer my thanks for your support, you are our great and loyal advocates, and we also appreciate your never ending support.

Simone Flavelle
Senior Branch Manager
Cooroy & Pomona



Manager's Report – Marcoola

For year ending 30 June 2019



One of multiple community impact projects. Kerry with Coolum State School with 100's of filled shoe boxes destined for East Timor.

From Kerry Vincart

It's been another great year at our Marcoola Community Bank Branch.

Our success is measured not only by its financial contribution to the communities of the North Shore, but also through our branch's achievements working within the community itself.

It's built on the fact we do business and remain connected and relevant to our North Shore community. Our Marcoola Community Bank Branch staff are experienced, they go the extra mile to provide excellent customer service and I believe we provide excellent products and services directly at a local level.

The success of the year saw our overall business held under management exceed \$147M and the number of customers doing business with us grew by 20.83%.

We celebrate the fact that our Community Bank branch has now contributed more than \$700,000 and over 30 sponsorships and partnerships and that number will continue to grow as more locals learn more about community banking and the difference it makes for everyone.

The successful year continued when as we were able to return the income generated from our growth to our community in an array of community events and partnerships. Our Marcoola Community Bank Branch Marcoola branch, its staff and board have achieved outcomes that are relevant to – whether it is partnering with Sunshine Coast Council to refurbish the Coolum Civic Centre and the upgrade of Jack Morgan Park (our greatest support of any community project to date), we're there and we're connected to our community.

Manager's Report – Marcoola Branch

continued

Our support for the Marcoola Surf Life Saving Club, Mudjimba Surf Life Saving Club, Coolum Surf Life Saving Club, Northshore Community Centre Christmas Event, Coolum Theatre Players, Coolum Mens Shed and Coolum Community Kindergarten and Mudjimba Community Kindergarten were all highlights during a very busy year.

I continue to be supported by an amazing group of people including the SCCFSL Board and its Chairman, Rick Cooper. In particular, a warm thank you to our local board members, Jay Pashley and Tony Freeman for working for the greater good of our Marcoola Community Bank Branch for no remuneration.

To our Community Connection and Marketing Manager, Ian Williams. Thank you for your many, many hours of work contributing to supporting not only this branch but all the community groups we work with.

Last but not least, my team of Mark, Karl, Stephen, Donna, Bronwyn and Maria, all of whom work day in and day out ensuring our customers receive the best outcomes each and every time they drop into the branch or via phone call or email.

To our shareholders and customers the very biggest thanks of all for continuing to support and do business with your Marcoola Community Bank Branch and I very much look forward to another successful year of being relevant and committed to our customers and community.

Kerryn Vincart
Branch Manager
Marcoola Community Bank Branch



Manager's Report – Tewantin Noosa Branch

For year ending 30 June 2019



One of many many groups Tewantin Noosa Community Bank Branch supports throughout the year. Branch Manager Linda Oliver (centre) at this years Youth Driver Awareness campaign.

From Linda Oliver

The 2018/2019 financial year was an exciting year for the Tewantin Noosa Community Bank. The Branch has been trading for a little over 15 years and this last year our business has grown by over \$11M which has taken our overall footings over \$109M.

We have opened over 700 new accounts which equates to net growth in customer base of over 28% year on year. More importantly this has allowed us to contribute nearly \$550,000 directly to the local community through sponsorships, donations and partnerships since our opening.

We pride ourselves on our exceptional and friendly service and this is due to our dedicated and diverse team of individuals who always strive to do their best and make banking an enjoyable and pleasing experience for our customers.

This year has seen the very successful opening of our new “Fit for Future” branch. This has not only increased our branch footprint in regards to our physical size, but we are now very proud to own the building we work from and show a further commitment to our local community.

The new branch opening has been very well received by the local community and we are looking forward to making the community spaces available for hire in the new year. I am very proud of the vision the SCCFSL board had for our branch. It was not only brave but inciteful to go against the trend of the current banking model exhibited by the major banks.

Manager's Report – Tewantin Noosa Branch

continued

The fruit of our success is the great work we are able to do in our community – and this is what it is all about. Put simply; the more customers that bank with us means the greater benefit we are able to provide to the community. We have long term sponsorships in place with many sporting bodies, the local state schools, Noosa Men's Shed, Sunshine Butterflies, Noosa Coastguard, Street Reach Van, Noosa Arts Theatre to name just a few. Some of our new sponsorships are the Noosa Heads Surf Life Saving Club, the Noosa Dolphin's Rugby Union and Noosa Care Dementia Café.

Since the inception of student banking into our schools in 2015 we now have Tewantin and, Noosaville State School enrolled in our student banking programme.

I would like to thank the SCCFSL Board and Ian Williams our Community Connection and Marketing Manager. There are many hours of work they contribute in supporting us and our community groups.

It is very much a team effort and contributing to our success is our dedicated branch staff who consistently strive to do their best and make banking an enjoyable and pleasing experience for our customers. Our current team is Lisa Young, Kerri Wright, Karl Doss, Kristin Stuber, Jack Webster, Maria Mitchell and Alison Mills. I would like to thank them for their great efforts during this past year.

Finally, I would like to thank our shareholders and our customers for their continued support as they not only choose to bank with us but also act as our advocates in their daily dealings by recommending our Bank. The best compliment that you can give us is a referral to your family, friends and business associates.

I look forward to seeing you around town or perhaps at one of our sponsored events.



Linda Oliver
Branch Manager
Tewantin Noosa Community Bank Branch

Bendigo & Adelaide Bank report

For year ending 30 June 2019

Bendigo Report

Community Bank Annual Report 2018/2019

As a bank of 160 plus years, we're proud to hold the mantle of Australia's fifth biggest bank. In today's banking environment it's time to take full advantage of this opportunity and for even more people to experience banking with Bendigo Bank and our way of banking, and with our Community Bank partners.

In promoting our point of difference it's sometimes lost that although we're different, we're represented in more than 500 communities across Australia and offer a full suite of banking and financial products and services. In many ways we're also a leader in digital technology and meeting the needs of our growing online customer base, many of whom may never set foot in a traditional bank branch.

At the centre of our point of difference is the business model you chose to support as a shareholder that supports local communities. Whether you're a shareholder of our most recent Community Bank branch which opened in Smithton, Tasmania, in June 2019, or you're a long-time share holder who, from more than 20 years ago, you all play an important role. Your support has enabled your branch, and this banking model, to prosper and grow. You're one of more than 75,000 Community Bank company shareholders across Australia who are the reason today, we're Australia's only bank truly committed to the communities it operates in.

And for that, we thank you. For the trust you've not only put in Bendigo and Adelaide Bank, but the faith you've put in your community and your Community Bank company local board of directors.

Bendigo and Adelaide Bank continues to rank at the top of industry and banking and finance sector awards. We have awards for our customer service, we have award winning products and we have a customer base that of 1.7million-plus that not only trusts us with their money, but which respects our 'difference'.

As a Bank, we're working hard to ensure that those who are not banking with us, and not banking with your Community Bank branch, make the change. It really is a unique model and we see you, the shareholder, as playing a key role in helping us grow your local Community Bank business. All it takes is a referral to your local branch manager. They'll do the rest.

We find that our customer base is a very loyal group. It's getting people to make the change that's the challenge. In today's environment, we've never had a better chance to convince people to make the change and your support in achieving this is critical.

From Bendigo and Adelaide Bank, once again, thank you for your ongoing support of your Community Bank branch and your community.

We would also like to thank and acknowledge the amazing work of your branch staff and directors in developing your business and supporting the communities that you live and work in.

Mark Cunneen

Head of Community Support Bendigo and Adelaide Bank



Directors' report

For year ending 30 June 2019

The Directors present their report of the company for the financial year ended 30 June 2019.

Directors

The following persons were Directors of Sunshine Coast Community Financial Services Limited during or since the end of the financial year up to the date of this report:

Rick Cooper

Position: Chairman
Qualifications: Diploma of Management
Experience and expertise: Rick was National Manager for Australia's largest computer service company then Principal and owner of a successful Tewantin real estate business which was sold in 2007. Rick has held positions on multiple community boards. He joined SCCFSL as a director in November 2006.

Elizabeth Reynolds

Position: Director/Deputy Chair
Qualifications: LL.B
Experience and expertise: Elizabeth has been a director since 2013 and is Deputy Chair. Qualified as a Barrister & Solicitor Elizabeth has practiced, as both, in commercial and corporate law in NZ, London and Australia. Until recently was the principal of Reynolds Lawyers. She has been an executive director of Tourism Noosa Ltd for many years and a director of the Noosa Biosphere Ltd.

David Green

Position: Director/Treasurer
Qualifications:
Experience and Expertise: After assisting small business operators on the Sunshine Coast for over 29 years with all accounting needs and business advisory requirements, David has retired to a more peaceful life enabling time with family and travelling with wife Carol.

Jay Pashley

Position: Director
Qualifications: Bachelor of Business
Experience and expertise: Jay is the owner of North Shore Realty, and has been a Director since February 2004.

Guy Hamilton

Position: Director
Qualifications: MA CID
Experience and expertise: Guy has held multiple senior management roles in financial services associated with developing, or restructuring businesses in 20+ countries covering segments from Consumer Finance through to Corporate and Institutional Banking. He has had a 35 year career with HSBC Group and lived and worked in 9 countries.

Directors' report continued

Tony Freeman

Position: Director
Qualifications: B.Bus; Dip IndDesign, FAIA (Dip), JP(Qual)Qld
Experience and Expertise: Tony has a comprehensive career background in consumer marketing in Australia with experience in financial service, food, fashion, pharmaceuticals, toiletries and furniture. He worked for some large local and international companies. Tony is an active leader in his community as President of his local residents' association and having been a member of Rotary for 29 years in Sydney, Brisbane and the Sunshine Coast.

Toby Bicknell

Position: Director
Qualifications: Bachelor of Arts UNSW, Certificate of Human Resources Columbia University, NY.
Experience and expertise: Since graduating from the University of NSW in 1989, Toby's business experience has included capital markets, financial services, telecommunications, healthcare, pharmaceuticals and more recently tourism, hospitality and leisure.

Patricia Radge

Position: Director/Company Secretary
Qualifications: Bachelor of Business, Personnel Management (Graduates) course
Experience and expertise: Trish is owner and Business Manager of The Chartist, a stock market advisory service based in Noosa. Trish's expertise lies in compliance, business management and small business development.

Directors were in office for the entire year unless otherwise stated. No Directors have material interests in contracts or proposed contracts with the company.

Directors' meetings

Attendances by each Director during the year were as follows:

Director	Board Meetings		Audit Committee meetings	
	A	B	A	B
Rick Cooper	12	10	3	3
David Green	12	10	3	3
Elizabeth Reynolds	12	11	N/A	N/A
Guy Hamilton	12	10	N/A	N/A
Jay Pashley	12	11	N/A	N/A
Tony Freeman	12	10	N/A	N/A
Patricia Radge	12	10	N/A	N/A
Toby Bicknell	12	10	N/A	N/A

A - The number of meetings eligible to attend.

B - The number of meetings attended.

N/A - not a member of that committee.

Company Secretary

Patricia Radge has been the Company Secretary of Sunshine Coast Community Financial Services Limited since 28/04/2018. Patricia Radge qualifications include Bachelor of Business, Personnel Management (Graduates) course.

Principal activities

The principal activities of the company during the course of the financial year were in providing Community Bank branch services under management rights to operate a franchised branch of Bendigo and Adelaide Bank Limited. There has been no significant changes in the nature of these activities during the year.

Review of operations

The profit of the company for the financial year after provision for income tax was \$204,826 (2018 profit: 215,175), which is a 5.05% decrease as compared with the previous year. The net assets of the company has increased to \$1,522,411 (2018 net assets: \$1,402,797)

Dividends

A fully franked dividend of 5 cents per share (\$163,000) was declared and paid in respect of the year ended 30 June 2018. No dividend has been declared or paid for the year ended 30 June 2019 as yet.

Options

No options over issued shares were granted during or since the end of the financial year and there were no options outstanding as at the date of this report

Significant changes in the state of affairs

No significant changes in the company's state of affairs occurred during the financial year

Events subsequent to the end of the reporting period

No matters or circumstances have arisen since the end of the financial year that significantly affect or may significantly affect the operations of the company, the results of those operations or the state of affairs of the company, in future financial years.

Likely developments

The company will continue its policy of providing banking services to the community.

Environmental regulations

The company is not subject to any significant environmental regulation.

Indemnifying Officers or Auditor

The company has agreed to indemnify each Officer (Director, Secretary or employee) out of assets of the company to the relevant extent against any liability incurred by that person arising out of the discharge of their duties, except where the liability arises out of conduct involving dishonesty, negligence, breach of duty or the lack of good faith. The company also has Officers Insurance for the benefit of Officers of the company against any liability occurred by the Officer, which includes the Officer's liability for legal costs, in or arising out of the conduct of the business of the company or in or arising out of the discharge of the Officer's duties.

Disclosure of the nature of the liability and the amount of the premium is prohibited by the confidentiality clause of the contract of insurance. The company has not provided any insurance for an Auditor of the company.

Proceedings on behalf of company

No person has applied for leave of court to bring proceedings on behalf of the company or intervene in any proceedings to which the company is a party for the purpose of taking responsibility on behalf of the company for all or any part of those proceedings. The company was not a party to any such proceedings during the year.

Auditor independence declaration

A copy of the Auditor's independence declaration as required under section 307C of the Corporations Act 2001 is set at page 16 of this financial report. No Officer of the company is or has been a partner of the Auditor of the company.

Non-audit services

The Board of Directors, in accordance with advice from the Audit Committee, are satisfied that the provision of non audit services during the year is compatible with the general standard of independence for Auditors imposed by the *Corporations Act 2001*. The Directors are satisfied that the services disclosed in Note 3 did not compromise the external Auditor's independence for the following reasons:

- all non audit services are reviewed and approved by the Audit Committee prior to commencement to ensure they do not adversely affect the integrity and objectivity of the Auditor; and
- none of the services undermine the general principles relating to Auditor independence as set out in APES 110 Code of Ethics for Professional Accountants.

Directors' report *continued*

Remuneration report

Remuneration policy

There has been no remuneration policy developed as Director positions are held on a voluntary basis and Directors are not remunerated for their services.

Remuneration benefits and payments

No Director has received or become entitled to receive, during or since the financial year, a benefit because of a contract made by the company, a firm which a Director is a member or an entity in which a Director has a substantial financial interest.

The directors of Sunshine Coast Community Financial Services Limited have not accepted the Bendigo and Adelaide Bank Limited's Community Bank Directors Privileges package.

Remuneration Statement

Multiple upgrades and investment projects have been embarked on during 2019, including strengthening of people and business disciplines. Directors are contributing time and effort significantly above and beyond that required for monthly Board Meetings. The Board wishes to remain voluntary in nature in order that the maximum possible benefit can be provided back into our community in terms of both services and financial sponsorships. The Board has agreed that Directors should not be out of pocket for additional expenses now being incurred.

From 1st July 2019 Directors are paid a flat monthly expenses amount of A\$300 p.m. to cover these costs. It was agreed the Chair should receive an amount of A\$450 p.m. to recognise the significantly higher workload that position entails. This approach has been adopted to avoid the time and cost associated with an invoice reimbursement approach which the Board deems inappropriate given the modest amounts involved.

Equity holdings of key management personnel

The number of ordinary shares in the company held during the financial year and prior year by each Director and other key management personnel, including their related parties, are set out below:

Name	Balance at 30 June 2018	Net change in holdings	Balance at 30 June 2019
Directors			
Rick Cooper	26,993	-	26,993
David Green	2,100	7,900	10,000
Elizabeth Reynolds	-	-	-
Guy Hamilton	-	-	-
Jay Pashley	-	-	-
Tony Freeman	-	-	-
Patricia Radge	-	-	-
Toby Bicknell	-	-	-

Directors' report *continued*

Loans to key management personnel

There were no loans to key management personnel during the current or prior reporting period. Signed in accordance with a resolution of the Board of Directors at Tewantin on 13 September 2019.

A handwritten signature in black ink that reads "Rick Cooper". The signature is written in a cursive, slightly slanted style.

Rick Cooper Director & Chair

Auditor's Independence declaration



41A Breen Street
Bendigo, Victoria
PO Box 448, Bendigo, VIC, 3552

Ph: (03) 4435 3550
admin@rsdaudit.com.au
www.rsdaudit.com.au

Auditors Independence Declaration under section 307C of the *Corporations Act 2001* to the Directors of Sunshine Coast Community Financial Services Limited

I declare that, to the best of my knowledge and belief, during the year ended 30 June 2019 there have been no contraventions of:

- (i) The auditor independence requirements set out in the *Corporations Act 2001* in relation to the audit; and
- (ii) Any applicable code of professional conduct in relation to the audit.

RSD Audit

A handwritten signature in blue ink, appearing to read 'KATIE'.

Kathie Teasdale
Partner
41A Breen Street
Bendigo VIC 3550

Dated: 13 September 2019



Richmond Sinnott & Delahunty, trading as RSD Audit
ABN 85 619 186 908
Liability limited by a scheme approved under Professional Standards Legislation

Financial Statements

Sunshine Coast Community Financial Services Limited
ABN 12 100 576 261
Statement of Profit or Loss and Other Comprehensive Income
for the year ended 30 June 2019

	Note	2019 \$	2018 \$
Revenue	2	3,226,568	2,965,087
Expenses			
Employee benefits expense	3	(1,717,207)	(1,604,978)
Depreciation and amortisation	3	(112,360)	(114,183)
Finance costs	3	(81,029)	(71,504)
Bad and doubtful debts expense	3	(877)	(1,784)
Occupancy expenses		(220,297)	(198,815)
IT expenses		(129,248)	(113,799)
Advertising and marketing expenses		(89,719)	(48,439)
Insurance expense		(43,420)	(38,816)
Professional fees		(31,189)	(26,989)
ATM fees		(42,346)	(33,259)
Other expenses		(285,565)	(250,016)
		<u>(2,753,257)</u>	<u>(2,502,582)</u>
Operating profit before charitable donations & sponsorship		473,311	462,505
Charitable donations and sponsorships		(180,812)	(162,304)
		<u>(180,812)</u>	<u>(162,304)</u>
Profit before income tax		292,499	300,201
Income tax expense	4	(87,673)	(85,026)
		<u>(87,673)</u>	<u>(85,026)</u>
Profit for the year after income tax		204,826	215,175
Other comprehensive income		-	-
		<u>-</u>	<u>-</u>
Total comprehensive income for the year		204,826	215,175
		<u>204,826</u>	<u>215,175</u>
Profit attributable to members of the company		204,826	215,175
		<u>204,826</u>	<u>215,175</u>
Total comprehensive income attributable to members of the company		204,826	215,175
		<u>204,826</u>	<u>215,175</u>
Earnings per share for profit from continuing operations attributable to the ordinary equity holders of the company (cents per share):			
- basic earnings per share	18	12.02	12.63

These financial statements should be read in conjunction with the accompanying notes.

Financial Statements *continued*

Sunshine Coast Community Financial Services Limited
 ABN 12 100 576 261
 Statement of Financial Position
 as at 30 June 2019

	Note	2019 \$	2018 \$
Assets			
Current assets			
Cash and cash equivalents	5	359,524	210,196
Trade and other receivables	6	303,580	245,969
Financial assets	7	14,287	-
Current tax asset	4	13,766	-
Other assets	8	26,871	29,957
Total current assets		718,028	486,122
Non-current assets			
Property, plant and equipment	9	3,195,108	2,666,278
Intangible assets	10	211,909	202,540
Deferred tax assets	4	-	30,022
Total non-current assets		3,407,017	2,898,840
Total assets		4,125,045	3,384,962
Liabilities			
Current liabilities			
Trade and other payables	12	924,018	246,441
Current tax liability	4	-	32,213
Borrowings	13	45,460	29,343
Provisions	14	32,175	17,889
Total current liabilities		1,001,653	325,886
Non-current liabilities			
Trade and other payables	12	123,951	135,114
Deferred tax liability	4	3,941	-
Borrowings	13	1,473,089	1,521,165
Total non-current liabilities		1,600,981	1,656,279
Total liabilities		2,602,634	1,982,165
Net assets		1,522,411	1,402,797
Equity			
Issued capital	15	1,623,067	1,623,067
Accumulated losses	16	(100,656)	(220,270)
Total equity		1,522,411	1,402,797

These financial statements should be read in conjunction with the accompanying notes.

Financial Statements *continued*

Sunshine Coast Community Financial Services Limited
 ABN 12 100 576 261
 Statement of Changes in Equity
 for the year ended 30 June 2019

	Note	Issued capital \$	Accumulated losses \$	Total equity \$
Balance at 1 July 2018 (restated)		1,623,067	(220,270)	1,402,797
<i>Comprehensive income for the year</i>				
Profit for the year		-	204,826	204,826
<i>Transactions with owners in their capacity as owners</i>				
Dividends paid or provided	17	-	(85,212)	(85,212)
Balance at 30 June 2019		<u>1,623,067</u>	<u>(100,656)</u>	<u>1,522,411</u>
Balance at 1 July 2017		1,623,067	(324,670)	1,298,397
<i>Comprehensive income for the year</i>				
Profit for the year		-	215,175	215,175
<i>Transactions with owners in their capacity as owners</i>				
Dividends paid or provided	17	-	(110,775)	(110,775)
Balance at 30 June 2018		<u>1,623,067</u>	<u>(220,270)</u>	<u>1,402,797</u>

These financial statements should be read in conjunction with the accompanying notes.

Financial Statements *continued*

Sunshine Coast Community Financial Services Limited
ABN 12 100 576 261
Statement of Cash Flows
for the year ended 30 June 2019

	Note	2019 \$	2018 \$
Cash flows from operating activities			
Receipts from customers		3,488,585	3,306,553
Payments to suppliers and employees		(2,358,223)	(2,807,642)
Interest paid		(81,029)	(71,504)
Interest received		433	780
Income tax paid		(99,698)	(74,533)
Net cash flows provided by operating activities	20b	<u>950,068</u>	<u>353,654</u>
Cash flows from investing activities			
Purchase of property, plant and equipment		(611,262)	(1,085,905)
Purchase of investments		(14,284)	-
Purchase of intangible assets		(58,020)	(33,546)
Net cash flows used in investing activities		<u>(683,566)</u>	<u>(1,119,451)</u>
Cash flows from financing activities			
Proceeds from borrowings		-	795,500
Repayment of borrowings		(31,959)	(21,192)
Dividends paid		(85,215)	(110,775)
Net cash flows from/(used in) financing activities		<u>(117,174)</u>	<u>663,533</u>
Net increase/(decrease) in cash held		149,328	(102,264)
Cash and cash equivalents at beginning of financial year		210,196	312,460
Cash and cash equivalents at end of financial year	20a	<u>359,524</u>	<u>210,196</u>

These financial statements should be read in conjunction with the accompanying notes.

Notes to the Financial Statements

Sunshine Coast Community Financial Services Limited
ABN 12 100 576 261
Notes to the Financial Statements
for the year ended 30 June 2019

These financial statements and notes represent those of Sunshine Coast Community Financial Limited.

Sunshine Coast Community Financial Limited ('the company') is a company limited by shares, incorporated and domiciled in Australia.

The financial statements were authorised for issue by the Directors on 13th September 2019.

1. Summary of significant accounting policies

(a) Basis of preparation

These general purpose financial statements have been prepared in accordance with the *Corporations Act 2001*, Australian Accounting Standards and Interpretations of the Australian Accounting Standards Board and International Financial Reporting Standards as issued by the International Accounting Standards Board. The company is a for profit entity for financial reporting purposes under Australian Accounting Standards. Material accounting policies adopted in the preparation of these financial statements are presented below and have been consistently applied unless stated otherwise.

The financial statements, except for cash flow information, have been prepared on an accruals basis and are based on historical costs, modified, where applicable, by the measurement at fair value of selected non current assets, financial assets and financial liabilities.

Economic dependency

The company has entered into a franchise agreement with Bendigo and Adelaide Bank Limited that governs the management of the **Community Bank®** branches at Cooroy, Marcoola, Tewantin and Pomona.

The branches operate as a franchise of Bendigo and Adelaide Bank Limited, using the name "Bendigo Bank", the logo, and systems of operation of Bendigo and Adelaide Bank Limited. The company manages the **Community Bank®** branches on behalf of Bendigo and Adelaide Bank Limited, however all transactions with customers conducted through the **Community Bank®** branches are effectively conducted between the customers and Bendigo and Adelaide Bank Limited.

All deposits are made with Bendigo and Adelaide Bank Limited, and all personal and investment products are products of Bendigo and Adelaide Bank Limited, with the company facilitating the provision of those products. All loans, leases or hire purchase transactions, issues of new credit or debit cards, temporary or bridging finance and any other transaction that involves creating a new debt, or increasing or changing the terms of an existing debt owed to Bendigo and Adelaide Bank Limited, must be approved by Bendigo and Adelaide Bank Limited. All credit transactions are made with Bendigo and Adelaide Bank Limited, and all credit products are products of Bendigo and Adelaide Bank Limited.

Bendigo and Adelaide Bank Limited provides significant assistance in establishing and maintaining the **Community Bank®** branches franchise operations. It also continues to provide ongoing management and operational support, and other assistance and guidance in relation to all aspects of the franchise operation, including advice in relation to:

- Advice and assistance in relation to the design, layout and fit out of the **Community Bank®** branches;
- Training for the Branch Managers and other employees in banking, management systems and interface protocol;
- Methods and procedures for the sale of products and provision of services;
- Security and cash logistic controls;
- Calculation of company revenue and payment of many operating and administrative expenses;
- The formulation and implementation of advertising and promotional programs; and
- Sale techniques and proper customer relations.

Notes to the Financial Statements *continued*

Sunshine Coast Community Financial Services Limited
ABN 12 100 576 261
Notes to the Financial Statements
for the year ended 30 June 2019

1. Summary of significant accounting policies (continued)

(b) Impairment of assets

At the end of each reporting period, the company assesses whether there is any indication that an asset may be impaired. The assessment will include the consideration of external and internal sources of information. If such an indication exists, an impairment test is carried out on the asset by comparing the recoverable amount of the asset, being the higher of the asset's fair value less cost to sell and value in use, to the asset's carrying amount. Any excess of the asset's carrying amount over its recoverable amount is recognised immediately in profit or loss, unless the asset is carried at a revalued amount in accordance with another Standard. Any impairment loss of a revalued asset is treated as a revaluation decrease in accordance with that other Standard.

(c) Goods and services tax (GST)

Revenues, expenses and assets are recognised net of the amount of GST, except where the amount of GST incurred is not recoverable from the Australian Taxation Office (ATO).

Receivables and payables are stated inclusive of the amount of GST receivable or payable. The net amount of GST recoverable from, or payable to, the ATO is included with other receivables or payables in the statement of financial position.

Cash flows are presented on a gross basis. The GST components of cash flows arising from investing or financing activities which are recoverable from, or payable to, the ATO are presented as operating cash flows included in receipts from customers or payments to suppliers.

(d) Comparative figures

When required by Accounting Standards comparative figures have been adjusted to conform to changes in presentation for the current financial year.

(e) Critical accounting estimates and judgements

The Directors evaluate estimates and judgements incorporated into the financial statements based on historical knowledge and best available current information. Estimates assume a reasonable expectation of future events and are based on current trends and economic data, obtained both externally and within the company. Estimates and judgements are reviewed on an ongoing basis. Revision to accounting estimates are recognised in the period in which the estimates are revised and in any future periods affected. The estimates and judgements that have a significant risk of causing material adjustments to the carrying values of assets and liabilities are as follows:

Estimation of useful lives of assets

The company determines the estimated useful lives and related depreciation and amortisation charges for its property, plant and equipment and intangible assets. The depreciation and amortisation charge will increase where useful lives are less than previously estimated lives.

Notes to the Financial Statements *continued*

Sunshine Coast Community Financial Services Limited
ABN 12 100 576 261
Notes to the Financial Statements
for the year ended 30 June 2019

1. Summary of significant accounting policies (continued)

(e) Critical accounting estimates and judgements (continued)

Employee benefits provision

Assumptions are required for wage growth and CPI movements. The likelihood of employees reaching unconditional service is estimated. The timing of when employee benefit obligations are to be settled is also estimated.

Income tax

The company is subject to income tax. Significant judgement is required in determining the deferred tax asset. Deferred tax assets are recognised only when it is considered sufficient future profits will be generated. The assumptions made regarding future profits is based on the company's assessment of future cash flows.

Impairment

The company assesses impairment at the end of each reporting period by evaluating conditions and events specific to the company that may be indicative of impairment triggers. Recoverable amounts of relevant assets are reassessed using value in use calculations which incorporate various key assumptions.

(f) New and revised standards that are effective for these financial statements

With the exception of the below, these financial statements have been prepared in accordance with the same accounting policies adopted in the entity's last annual financial statements for the year ended 30 June 2018. Note that the changes in accounting policies specified below **ONLY** apply to the current period. The accounting policies included in the company's last annual financial statements for the year ended 30 June 2018 are the relevant policies for the purposes of comparatives.

AASB 15 *Revenue from Contracts with Customers* and AASB 9 *Financial Instruments* (2014) became mandatorily effective on 1 January 2018. Accordingly, these standards apply for the first time to this set of annual financial statements. The nature and effect of changes arising from these standards are summarised in the section below.

AASB 15 Revenue from Contracts with Customers

AASB 15 replaces AASB 118 *Revenue*, AASB 111 *Construction Contracts* and several revenue-related interpretations. The new Standard has been applied as at 1 July 2018 using the modified retrospective approach. Under this method, the cumulative effect of initial application is recognised as an adjustment to the opening balances of retained earnings as at 1 July 2018 and comparatives are not restated.

Based on our assessment, there has not been any effect on the financial report from the adoption of this standard.

Notes to the Financial Statements *continued*

Sunshine Coast Community Financial Services Limited
ABN 12 100 576 261
Notes to the Financial Statements
for the year ended 30 June 2019

1. Summary of significant accounting policies (continued)

AASB 9 Financial Instruments (continued)

(f) New and revised standards that are effective for these financial statements (continued)

AASB 9 Financial Instruments

AASB 9 *Financial Instruments* replaces AASB 139's '*Financial Instruments: Recognition and Measurement*' requirements. It makes major changes to the previous guidance on the classification and measurement of financial assets and introduces an 'expected credit loss' model for impairment of financial assets.

When adopting AASB 9, the entity elected not to restate prior periods. Rather, differences arising from the adoption of AASB 9 in relation to classification, measurement, and impairment are recognised in opening retained earnings as at 1 July 2018.

Based on our assessment, there has not been any effect on the financial report from the adoption of this standard.

(g) New accounting standards for application in future periods

The AASB has issued a number of new and amended Accounting Standards and Interpretations that have mandatory application dates for future reporting periods, some of which are relevant to the company.

The company has decided not to early adopt any of the new and amended pronouncements. The company's assessment of the new and amended pronouncements that are relevant to the company but applicable in the future reporting periods is set out on the proceeding pages.

AASB 16: Leases (applicable for annual reporting periods commencing on or after 1 January 2019)

AASB 16:

- replaces AASB 117 Leases and some lease-related Interpretations;
- requires all leases to be accounted for 'on-balance sheet' by lessees, other than short-term and low value asset leases;
- provides new guidance on the application of the definition of lease and on sale and lease back accounting;
- largely retains the existing lessor accounting requirements in AASB 117; and
- requires new and different disclosures about leases.

The standard will primarily affect the accounting for the company's operating leases. As at the reporting date, the company has non-cancellable operating lease commitments of \$417,509. It is expected the company will recognize a right of use leased asset and lease liability for approximately this value, with lease expense being replaced by a depreciation and interest of approximately the same net amount.

The standard is mandatory for first interim periods within annual reporting periods beginning on or after 1 January 2019. The company does not intend to adopt the standard before its effective date.

Notes to the Financial Statements *continued*

Sunshine Coast Community Financial Services Limited
ABN 12 100 576 261
Notes to the Financial Statements
for the year ended 30 June 2019

1. Summary of significant accounting policies (continued)

(h) Change in accounting policies

Revenue

Revenue arises from the rendering of services through its franchise agreement with the Bendigo and Adelaide Bank Limited. The revenue recognised is measured by reference to the fair value of consideration received or receivable, excluding sales taxes, rebates, and trade discounts.

To determine whether to recognise revenue, the company follows a 5-step process:

1. Identifying the contract with a customer
2. Identifying the performance obligations
3. Determining the transaction price
4. Allocating the transaction price to the performance obligations
5. Recognising revenue when/as performance obligation(s) are satisfied

Given the nature of the agreement with Bendigo and Adelaide Bank Limited, there are no performance obligations, therefore the revenue is recognised at the earlier of:

- a) when the entity has a right to receive the income and it can be reliably measured; or
- b) upon receipt.

Financial Instruments

Recognition and derecognition

Financial assets and financial liabilities are recognised when the company becomes a party to the contractual provisions of the financial instrument.

Financial assets are derecognised when the contractual rights to the cash flows from the financial asset expire, or when the financial asset and substantially all the risks and rewards are transferred. A financial liability is derecognised when it is extinguished, discharged, cancelled or expires.

Classification and initial measurement of financial assets

Financial assets are classified according to their business model and the characteristics of their contractual cash flows. Except for those trade receivables that do not contain a significant financing component and are measured at the transaction price in accordance with AASB 15, all financial assets are initially measured at fair value adjusted for transaction costs (where applicable).

Subsequent measurement of financial assets

For the purpose of subsequent measurement, financial assets, other than those designated and effective as hedging instruments, are classified as financial assets at amortised cost

All income and expenses relating to financial assets that are recognised in profit or loss are presented within finance costs, finance income or other financial items, except for impairment of trade receivables which is presented within other expenses.

Financial assets at amortised cost

Financial assets with contractual cash flows representing solely payments of principal and interest and held within a business model of 'hold to collect' contractual cash flows are accounted for at amortised cost using the effective interest method. The company's trade and most other receivables fall into this category of financial instruments as well as deposits that were previously classified as held-to-maturity under AASB 139.

Notes to the Financial Statements *continued*

Sunshine Coast Community Financial Services Limited
ABN 12 100 576 261
Notes to the Financial Statements
for the year ended 30 June 2019

1. Summary of significant accounting policies (continued)

(h) Change in accounting policies (continued)

Financial Instruments (continued)

Impairment of financial assets

AASB 9's new forward looking impairment model applies to company's investments at amortised cost. The application of the new impairment model depends on whether there has been a significant increase in credit risk.

The company makes use of a simplified approach in accounting for trade and other receivables and records the loss allowance at the amount equal to the expected lifetime credit losses. In using this practical expedient, the company uses its historical experience, external indicators and forward-looking information to determine the expected credit losses on a case-by-case basis.

Classification and measurement of financial liabilities

As the accounting for financial liabilities remains largely unchanged from AASB 139, the company's financial liabilities were not impacted by the adoption of AASB 9. However, for completeness, the accounting policy is disclosed below.

Financial liabilities include trade payables, other creditors, loans from third parties and loans from or other amounts due to related entities. Financial liabilities are classified as current liabilities unless the company has an unconditional right to defer settlement of the liability for at least 12 months after the reporting period.

Financial liabilities are initially measured at fair value plus transaction costs, except where the instrument is classified as "fair value through profit or loss", in which case transaction costs are expensed to profit or loss immediately. Non-derivative financial liabilities other than financial guarantees are subsequently measured at amortised cost.

Subsequently, financial liabilities are measured at amortised cost using the effective interest method except for financial liabilities designated at FVTPL, which are carried subsequently at fair value with gains or losses recognised in profit or loss.

Reconciliation of financial instruments on adoption of AASB 9

The table below shows the classification of each class of financial asset and financial liability under AASB 139 and AASB 9 as at 1 July 2018:

	AASB 139 Classification	AASB 9 Classification	AASB 139 Carrying value (\$)	AASB 9 Carrying value (\$)
Financial Asset				
Trade and Other receivables	Loans and receivables	Amortised cost	245,969	245,969
Financial Liabilities				
Trade and other payables	Amortised cost	Amortised cost	381,555	381,555
Borrowings	Amortised cost	Amortised cost	1,550,508	1,550,508

Notes to the Financial Statements *continued*

Sunshine Coast Community Financial Services Limited
ABN 12 100 576 261
Notes to the Financial Statements
for the year ended 30 June 2019

2. Revenue

	2019	2018
	\$	\$
Revenue		
- service commissions	<u>3,131,188</u>	<u>2,896,160</u>
	<u>3,131,188</u>	<u>2,896,160</u>
Other revenue		
- interest received	433	780
- consultancy income	12,467	20,538
- rental income	46,971	45,232
- ATM revenue	33,085	-
- other revenue	<u>2,424</u>	<u>2,377</u>
	<u>95,380</u>	<u>68,927</u>
Total revenue	<u>3,226,568</u>	<u>2,965,087</u>

Revenue arises from the rendering of services through its franchise agreement with the Bendigo and Adelaide Bank Limited. The revenue recognised is measured by reference to the fair value of consideration received or receivable, excluding sales taxes, rebates, and trade discounts.

The entity applies the revenue recognition criteria set out below to each separately identifiable sales transaction in order to reflect the substance of the transaction.

Interest and other income

Interest income is recognised on an accrual basis using the effective interest rate method.

Other revenue is recognised when the right to the income has been established.

All revenue is stated net of the amount of goods and services tax (GST).

Rendering of services

As detailed in the franchise agreement, companies earn three types of revenue - margin, commission and fee income. Bendigo and Adelaide Bank Limited decide the method of calculation of revenue the company earns on different types of products and services and this is dependent on the type of business the company generates also taking into account other factors including economic conditions, including interest rates.

Core Banking Products

Bendigo and Adelaide Bank Limited identify specific products and services as 'core banking products', however it also reserves the right to change the products and services identified as 'core banking products', providing 30 days notice is given.

Margin

Margin is earned on all core banking products. A Funds Transfer Pricing (FTP) model is used for the method of calculation of the cost of funds, deposit return and margin. Margin is determined by taking the interest paid by customers on loans less interest paid to customers on deposits, plus any deposit returns, i.e. interest return applied by Bendigo and Adelaide Bank Limited for a deposit, minus any costs of funds i.e. interest applied by Bendigo and Adelaide Bank Limited to fund a loan.

Commission

Commission is a fee earned on products and services sold. Depending on the product or services, it may be paid on the initial sale or on an ongoing basis.

Notes to the Financial Statements *continued*

Sunshine Coast Community Financial Services Limited
ABN 12 100 576 261
Notes to the Financial Statements
for the year ended 30 June 2019

2. Revenue (continued)

Fee Income

Fee income is a share of 'bank fees and charges' charged to customers by Bendigo and Adelaide Bank Limited, including fees for loan applications and account transactions.

Discretionary Financial Contributions

Bendigo and Adelaide Bank Limited has made discretionary financial payments to the company, outside of the franchise agreement and in addition to margin, commission and fee income. This income received by the company is classified as "Market Development Fund" (MDF) income. The purpose of these payments is to assist the company with local market development activities, however, it is for the board to decide how to use the MDF. Due to their discretionary nature, Bendigo and Adelaide Bank Limited may change or stop these payments at any time.

Form and Amount of Financial Return

The franchise agreement stipulates that Bendigo and Adelaide Bank Limited may change the form, method of calculation or amount of financial return the company receives. The reasons behind making a change may include, but not limited to, changes in Bendigo and Adelaide Bank Limited's revenue streams/processes; economic factors or industry changes.

Bendigo and Adelaide Bank Limited may make any of the following changes to form, method of calculation or amount of financial returns:

- A change to the products and services identified as 'core banking products and services'
- A change as to whether it pays the company margin, commission or fee income on any product or service.
- A change to the method of calculation of costs of funds, deposit return and margin and a change to the amount of any margin, commission and fee income.

These abovementioned changes, may impact the revenue received by the company on a particular product or service, or a range of products and services.

However, if Bendigo and Adelaide Bank Limited make any of the above changes, per the franchise agreement, it must comply with the following constraints in doing so.

- a) If margin or commission is paid on a core banking product or service, Bendigo and Adelaide Bank Limited cannot change it to fee income;
- b) In changing a margin to a commission or a commission to a margin on a core banking product or service, **OR** changing the method of calculation of a cost of funds, deposit return or margin or amount of margin or commission on a core product or service, Bendigo and Adelaide Bank Limited must not reduce the company's share of Bendigo and Adelaide Bank Limited's margin on core banking product and services when aggregated to less than 50% of Bendigo and Adelaide Bank Limited's margin on core banking products attributed to the company's retail branch operation; and
- c) Bendigo and Adelaide Bank Limited must publish the change at least 30 days before making the change.

3. Expenses

	2019	2018
	\$	\$
Profit before income tax includes the following specific expenses:		
Employee benefits expense		
- wages and salaries	1,436,404	1,345,984
- superannuation costs	129,972	120,664
- other costs	150,831	138,330
	<u>1,717,207</u>	<u>1,604,978</u>

Notes to the Financial Statements *continued*

Sunshine Coast Community Financial Services Limited
 ABN 12 100 576 261
 Notes to the Financial Statements
 for the year ended 30 June 2019

3. Expenses (continued)

	2019	2018
	\$	\$
Depreciation and amortisation		
<i>Depreciation</i>		
- buildings	23,436	31,351
- plant and equipment	30,248	23,436
- motor vehicles	2,126	2,617
	55,810	57,404
<i>Amortisation</i>		
- franchise fees	56,550	56,779
	56,550	56,779
Total depreciation and amortisation	112,360	114,183
Finance costs		
- Interest paid	81,029	71,504
Bad and doubtful debts expenses	877	1,784
Loss on disposal of property, plant and equipment	26,622	-
Auditors' remuneration		
<i>Remuneration of the Auditor, RSD Audit, for:</i>		
- Audit or review of the financial report	7,200	7,350
	7,200	7,350

Operating expenses

Operating expenses are recognised in profit or loss on an accruals basis, which is typically upon utilisation of the service or at the date upon which the entity becomes liable.

Borrowing costs

Borrowing costs directly attributable to the acquisition, construction or production of a qualifying asset are capitalised during the period of time that is necessary to complete and prepare the asset for its intended use or sale. Other borrowing costs are expensed in the period in which they are incurred and reported in finance costs.

Depreciation and amortisation

The depreciable and amortisation amount of all fixed assets, including buildings and capitalised leased assets, but excluding freehold land, is depreciated over the asset's useful life to the company commencing from the time the asset is held ready for use. Leasehold improvements are depreciated over the shorter of either the unexpired period of the lease or the estimated useful lives of the improvements

The depreciation rates used for each class of depreciable asset are:

<i>Class of asset</i>	<i>Rate</i>	<i>Method</i>
Buildings	2.50%	Straight line
Plant and equipment	7.5% - 30%	Straight line & Diminishing value
Motor vehicles	18.75%	Straight line
Franchise fees	20%	Straight line

Gains/losses upon disposal of non-current assets

Gains and losses on disposals are determined by comparing proceeds with the carrying amount. These gains and losses are recognised in profit or loss in the period in which they arise. When revalued assets are sold, amounts included in the revaluation surplus relating to that asset are transferred to retained earnings.

Notes to the Financial Statements *continued*

Sunshine Coast Community Financial Services Limited
 ABN 12 100 576 261
 Notes to the Financial Statements
 for the year ended 30 June 2019

4. Income tax

	2019	2018
	\$	\$
a. The components of tax expense comprise:		
Current tax expense	53,710	84,815
Deferred tax expense	33,172	3,283
Under / (over) provision of prior years	791	(3,072)
	<u>87,673</u>	<u>85,026</u>
b. Prima facie tax payable		
The prima facie tax on profit from ordinary activities before income tax is reconciled to the income tax expense as follows:		
Prima facie tax on profit before income tax at 27.5% (2018: 27.5%)	80,436	82,555
Add tax effect of:		
- Under / (over) provision of prior years	792	(6,105)
- Non-deductible expenses	6,445	8,546
Income tax attributable to the entity	<u>87,673</u>	<u>84,996</u>
The applicable weighted average effective tax rate is:	29.97%	28.32%
c. Current tax liability/(asset)		
Current tax relates to the following:		
<i>Current tax liabilities / (assets)</i>		
Opening balance	32,213	28,036
Income tax paid	(99,689)	(74,533)
Current tax	53,710	84,815
Under / (over) provision prior years	-	(6,105)
	<u>(13,766)</u>	<u>32,213</u>
d. Deferred tax liability/(asset)		
Deferred tax relates to the following:		
Deferred tax assets comprise:		
Accruals	4,128	5,191
Employee provisions	8,848	4,919
Unused tax losses	<u>36,481</u>	<u>36,482</u>
	49,457	46,592
Deferred tax liabilities comprise:		
Prepayments	2,537	2,615
Property, plant & equipment	<u>50,861</u>	<u>13,955</u>
	53,398	16,570
Net deferred tax liability/(asset)	<u>(3,941)</u>	<u>30,022</u>
e. Deferred income tax included in income tax expense comprises:		
Decrease / (increase) in deferred tax assets	(4,452)	(873)
(Decrease) / increase in deferred tax liabilities	36,832	7,396
Under / (over) provision prior years	792	(209)
	<u>33,172</u>	<u>6,314</u>

Notes to the Financial Statements *continued*

Sunshine Coast Community Financial Services Limited
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Notes to the Financial Statements
for the year ended 30 June 2019

4. Income tax (continued)

The income tax expense for the year comprises current income tax expense and deferred tax expense.

Current income tax expense charged to profit or loss is the tax payable on taxable income. Current tax liabilities/assets are measured at the amounts expected to be paid to/recovered from the relevant taxation authority.

Deferred income tax expense reflects movements in deferred tax asset and deferred tax liability balances during the year as well as unused tax losses.

Deferred tax assets relating to temporary differences and unused tax losses are recognised only to the extent that it is probable that future taxable profit will be available against which the benefits of the deferred tax asset can be utilised.

Deferred income tax assets and liabilities are calculated at the tax rates that are expected to apply to the period when the asset is realised or the liability is settled, and their measurement also reflects the manner in which management expects to recover or settle the carrying amount of the related asset or liability.

Notes to the Financial Statements *continued*

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Notes to the Financial Statements
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5. Cash and cash equivalents

	2019	2018
	\$	\$
Cash at bank and on hand	359,524	210,196
	<u>359,524</u>	<u>210,196</u>

Cash and cash equivalents include cash on hand, deposits available on demand with banks and other short-term highly liquid investments with original maturities of three months or less.

6. Trade and other receivables

	2019	2018
	\$	\$
Current		
Trade receivables	303,580	245,969
	<u>303,580</u>	<u>245,969</u>

Trade and other receivables are recognised initially at fair value and subsequently measured at amortised cost, less any provision for doubtful debts. Trade and other receivables are due for settlement usually no more than 30 days from the date of recognition.

Collectability of trade and other receivables is reviewed on an ongoing basis. Debts, which are known to be uncollectable, are written off. A provision for doubtful debts is established in accordance with the expected credit losses model, or when there is objective evidence that the company will not be able to collect all amounts due according to the original terms of receivables. The amount of the provision is the difference between the assets carrying amount and the present value of estimated cash flows, discounted at the effective interest rate. The amount of the provision is recognised on profit or loss.

Credit risk

The main source of credit risk relates to a concentration of trade receivables owing by Bendigo and Adelaide Bank Limited, which is the source of the majority of the company's income.

The following table details the company's trade and other receivables exposed to credit risk (prior to collateral and other credit enhancements) with ageing analysis and impairment provided for thereon. Amounts are considered as "past due" when the debt has not been settled, within the terms and conditions agreed between the company and the customer or counterparty to the transaction. Receivables that are past due are assessed for impairment by ascertaining solvency of the debtors and are provided for where there are specific circumstances indicating that the debt may not be fully repaid to the company.

Notes to the Financial Statements *continued*

Sunshine Coast Community Financial Services Limited
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Notes to the Financial Statements
for the year ended 30 June 2019

6. Trade and other receivables (continued)

The balances of receivables that remain within initial trade terms (as detailed in the table below) are considered to be high credit quality.

	Gross amount	Not past due	Past due but not impaired			Past due and impaired
			< 30 days	31-60 days	> 60 days	
2019	\$	\$	\$	\$	\$	\$
Trade receivables	303,580	303,580	-	-	-	-
Total	303,580	303,580	-	-	-	-
2018						
Trade receivables	245,969	245,969	-	-	-	-
Total	245,969	245,969	-	-	-	-

7. Financial assets

	2019	2018
<i>Amortised cost</i>	\$	\$
Term deposits	14,287	-
	14,287	-

The effective interest rate on the bank deposit was 2.35%. This deposit has a term of 6 months, maturing on 23 December 2019.

(a) Classification of financial assets

The company classifies its financial assets as financial assets at amortised cost.

Classifications are determined by both:

- The entities business model for managing the financial asset
- The contractual cash flow characteristics of the financial assets.

(b) Measurement of financial assets

Financial assets at amortised cost

Financial assets are measured at amortised cost if the assets meet the following conditions (and are not designated as FVTPL):

- they are held within a business model whose objective is to hold the financial assets and collect its contractual cash flows
- the contractual terms of the financial assets give rise to cash flows that are solely payments of principal and interest on the principal amount outstanding

After initial recognition, these are measured at amortised cost using the effective interest method. Discounting is omitted where the effect of discounting is immaterial. Cash and cash equivalents, trade and other receivables fall into this category of financial instruments as well as term deposits that were previously classified as held-to-maturity under AASB 139.

Notes to the Financial Statements *continued*

Sunshine Coast Community Financial Services Limited
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Notes to the Financial Statements
for the year ended 30 June 2019

7. Financial assets (continued)

(c) Impairment of financial assets

AASB 9's impairment requirements use more forward looking information to recognise expected credit losses - the 'expected credit losses (ECL) model'. Instruments within the scope of the new requirements included loans and other debt-type financial assets measured at amortised cost and FVTOCI, trade receivables, contract assets recognised and measured under AASB 15 and loan commitments and some financial guarantee contracts (for the issuer) that are not measured at fair value through profit or loss.

The company considers a broader range of information when assessing credit risk and measuring expected credit losses, including past events, current conditions, reasonable and supportable forecasts that affect the expected collectability of the future cash flows of the instrument.

In applying this forward-looking approach, a distinction is made between:

- financial instruments that have not deteriorated significantly in credit quality since initial recognition or that have low credit risk ('Stage 1') and
- financial instruments that have deteriorated significantly in credit quality since initial recognition and whose credit risk is not low ('Stage 2').
- Stage 3' would cover financial assets that have objective evidence of impairment at the reporting date.

12-month expected credit losses' are recognised for the first category while 'lifetime expected credit losses' are recognised for the second category.

Measurement of the expected credit losses is determined by a probability-weighted estimate of credit losses over the expected life of the financial instrument.

(d) Derecognition

Financial assets are derecognised when the contractual rights to receipt of cash flows expire or the asset is transferred to another party whereby the entity no longer has any significant continuing involvement in the risks and benefits associated with the asset. Financial liabilities are derecognised when the related obligations are discharged, cancelled or have expired. The difference between the carrying amount of the financial liability extinguished or transferred to another party and the fair value of consideration paid, including the transfer of non-cash assets or liabilities assumed, is recognised in profit or loss.

8. Other assets

	2019	2018
	\$	\$
Prepayments	9,227	9,508
Security bond	12,400	12,400
Other	5,244	8,049
	<u>26,871</u>	<u>29,957</u>

Other assets represent items that will provide the entity with future economic benefits controlled by the entity as a result of past transactions or other past events.

Sunshine Coast Community Financial Services Limited
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9. Property, plant and equipment

	2019			2018		
	At cost	Accumulated depreciation	Written down value	At cost	Accumulated depreciation	Written down value
Land & Buildings	2,372,177	(99,486)	2,272,691	2,372,177	(76,050)	2,296,127
Plant and equipment	1,388,301	(475,099)	913,202	997,401	(638,591)	358,810
Motor vehicles	45,692	(36,477)	9,215	45,692	(34,351)	11,341
Total property, plant and equipment	3,806,170	(611,062)	3,195,108	3,415,270	(748,992)	2,666,278

Land and buildings

Freehold land and buildings are measured at cost less accumulated depreciation and any accumulated impairment. In the event the carrying amount of land and buildings is greater than the estimated recoverable amount, the carrying amount is written down immediately to the estimated recoverable amount and impairment losses are recognised in profit or loss. A formal assessment of recoverable amount is made when impairment indicators are present.

The carrying amount of land and buildings is reviewed annually by Directors to ensure it is not in excess of the recoverable amount from these assets. The recoverable amount is assessed on the basis of the expected net cash flows that will be received from the asset's employment and subsequent disposal.

Plant and equipment

Plant and equipment are measured on the cost basis less accumulated depreciation and any accumulated impairment. In the event the carrying amount of plant and equipment is greater than the estimated recoverable amount, the carrying amount is written down immediately to the estimated recoverable amount and impairment losses are recognised in profit or loss. A formal assessment of recoverable amount is made when impairment indicators are present.

The carrying amount of plant and equipment is reviewed annually by Directors to ensure it is not in excess of the recoverable amount of these assets. The recoverable amount is assessed on the basis of the expected net cash flows that will be received from the asset's employment and subsequent disposal. The expected net cash flows have been discounted to their present values in determining recoverable amounts.

Subsequent costs are included in the assets carrying amount or recognised as a separate asset, as appropriate, only when it is probable that future economic benefits associated with the item will flow to the company and the cost of the item can be measured reliably. All other repairs and maintenance are recognised as expenses in profit or loss during the financial period in which they are incurred.

9. Property, plant and equipment (continued)

The assets' residual values and useful lives are reviewed, and adjusted if appropriate, at the end of each reporting period.

An asset's carrying amount is written down immediately to its recoverable amount if the asset's carrying amount is greater than its estimated recoverable amount.

(a) Capital expenditure commitments

The entity does not have any capital expenditure commitments at 30 June 2019 (2018: None)

(b) Movements in carrying amounts of PP&E

	2019				2018					
	Opening written down value	Additions	Disposals	Depreciation	Closing written down value	Opening written down value	Additions	Disposals	Depreciation	Closing written down value
Buildings	2,296,127	-	-	(23,436)	2,272,691	1,352,296	975,182	-	(31,351)	2,296,127
Plant and equipment	358,810	611,262	(26,622)	(30,248)	913,202	271,523	110,723	-	(23,436)	358,810
Motor vehicles	11,341	-	-	(2,126)	9,215	13,958	-	-	(2,617)	11,341
Total property, plant and equipment	2,666,278	611,262	(26,622)	(55,810)	3,195,108	1,637,777	1,085,905	-	(57,404)	2,666,278

Notes to the Financial Statements *continued*

10. Intangible assets

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	2019			2018		
	At cost	Accumulated amortisation	Written down value	At cost	Accumulated amortisation	Written down value
Franchise fees	803,067	(591,158)	211,909	737,148	(534,608)	202,540
Total intangible assets	803,067	(591,158)	211,909	737,148	(534,608)	202,540

Franchise fees have been initially recorded at cost and amortised on a straight line basis at a rate of 20% per annum. The current amortisation charges for intangible assets are included under depreciation and amortisation in the Statement of Profit or Loss and Other Comprehensive Income.

Movements in carrying amounts

	2019			2018				
	Opening written down value	Additions	Amortisation	Closing written down value	Opening written down value	Additions	Amortisation	Closing written down value
Franchise fees	202,540	65,919	(56,550)	211,909	127,097	132,222	(56,779)	202,540
Total intangible assets	202,540	65,919	(56,550)	211,909	127,097	132,222	(56,779)	202,540

Notes to the Financial Statements *continued*

Sunshine Coast Community Financial Services Limited
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Notes to the Financial Statements
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11. Financial liabilities

Financial liabilities include trade payables, other creditors, loans from third parties and loans from or other amounts due to related entities. Financial liabilities are classified as current liabilities unless the company has an unconditional right to defer settlement of the liability for at least 12 months after the reporting period.

Financial liabilities are initially measured at fair value plus transaction costs, except where the instrument is classified as "fair value through profit or loss", in which case transaction costs are expensed to profit or loss immediately. Non-derivative financial liabilities other than financial guarantees are subsequently measured at amortised cost. Gains or losses are recognised in profit or loss through the amortisation process and when the financial liability is derecognised.

12. Trade and other payables

	2019 \$	2018 \$
Current		
<i>Unsecured liabilities:</i>		
Trade creditors	206,655	151,131
Other creditors and accruals	31,118	32,699
GST payable	18,167	17,049
Franchise fee payable	64,624	45,562
Branch relocation/refurbishment payable	603,454	-
	<u>924,018</u>	<u>246,441</u>
Non-Current		
<i>Unsecured liabilities:</i>		
Franchise fee payable	123,951	135,114
	<u>123,951</u>	<u>135,114</u>

Trade and other payables represent the liabilities for goods and services received by the entity that remain unpaid at the end of the reporting period. The balance is recognised as a current liability with the amounts normally paid within 30 days of recognition of the liability, except for the franchise renewal fees which are repayable over 5 years.

The average credit period on trade and other payables is one month.

13. Borrowings

	2019 \$	2018 \$
Current		
<i>Secured liabilities</i>		
Chattel lease	-	1,328
Bank loans	45,460	28,015
	<u>45,460</u>	<u>29,343</u>
Non-current		
<i>Secured liabilities</i>		
Bank loans	1,473,089	1,521,165
	<u>1,473,089</u>	<u>1,521,165</u>
Total borrowings	<u>1,518,549</u>	<u>1,550,508</u>

Loans

Borrowings are initially recognised at fair value, net of transaction costs incurred. Borrowings are subsequently measured at amortised cost. Any difference between the proceeds (net of transaction costs) and the redemption amount is recognised in profit

Borrowings are classified as current liabilities unless the company has an unconditional right to defer settlement of the liability for at least 12 months after the reporting period.

Notes to the Financial Statements *continued*

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13. Borrowings (continued)

Finance Leases

Leases of fixed assets, where substantially all the risks and benefits incidental to the ownership of the asset - but not the legal ownership - are transferred to the company, are classified as finance leases.

Finance leases are capitalised by recognising an asset and a liability at the lower of the amounts equal to the fair value of the leased property or the present value of the minimum lease payments, including any guaranteed residual values. Lease payments are allocated between the reduction of the lease liability and the lease interest expense for the period.

Leased assets are depreciated on a straight-line basis over the shorter of their estimated useful lives or the lease term.

Lease payments for operating leases, where substantially all the risks and benefits remain with the lessor, are recognised as expenses in the periods in which they are incurred.

(a) Bank loans

The company has two mortgage loans which are subject to normal terms and conditions. The current weighted average interest rate is 5.10%. One of the loans is interest only until January 2020, then become repayable over 15 years. The other loan was repayable over 20 years. These loans were entered into to fund the acquisition of the buildings at Cooroy and Tewantin. These loans are secured against said property.

(b) Lease liabilities

Lease liabilities are effectively secured as the rights to the leased assets revert to the lessor in the event of default.

14. Provisions

	2019 \$	2018 \$
Current		
Employee benefits	32,175	17,889
Total provisions	<u>32,175</u>	<u>17,889</u>

Short-term employee benefits

Provision is made for the company's obligation for short-term employee benefits. Short-term employee benefits are benefits (other than termination benefits) that are expected to be settled wholly before 12 months after the end of the annual reporting period in which the employees render the related service, including wages, salaries and sick leave. Short-term employee benefits are measured at the (undiscounted) amounts expected to be paid when the obligation is settled.

The liability for annual leave is recognised in the provision for employee benefits. All other short term employee benefit obligations are presented as payables.

Other long-term employee benefits

Provision is made for employees' long service leave and annual leave entitlements not expected to be settled wholly within 12 months after the end of the annual reporting period in which the employees render the related service. Other long-term employee benefits are measured at the present value of the expected future payments to be made to employees. Expected future payments incorporate anticipated future wage and salary levels, durations of service and employee departures and are discounted at rates determined by reference to market yields at the end of the reporting period on government bonds that have maturity dates that approximate the terms of the obligations. Any remeasurement for changes in assumptions of obligations for other long-term employee benefits are recognised in profit or loss in the periods in which the changes occur.

The company's obligations for long-term employee benefits are presented as non-current provisions in its statement of financial position, except where the company does not have an unconditional right to defer settlement for at least 12 months after the end of the reporting period, in which case the obligations are presented as current provisions.

Notes to the Financial Statements *continued*

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15. Share capital

	2019	2018
	\$	\$
1,672,988 Ordinary shares fully paid	1,672,988	1,672,988
31,250 Bonus shares issued for no consideration	-	-
Less: Equity raising costs	(49,921)	(49,921)
	<u>1,623,067</u>	<u>1,623,067</u>

Ordinary shares are classified as equity.

Incremental costs directly attributable to the issue of new shares are shown in equity as a deduction from the proceeds.

(a) Movements in share capital

Fully paid ordinary shares:

At the beginning of the reporting period	1,704,238	1,704,238
At the end of the reporting period	<u>1,704,238</u>	<u>1,704,238</u>

Ordinary shares participate in dividends and the proceeds on winding up of the company in proportion to the number of shares held. At the shareholders' meetings each shareholder is entitled to one vote when a poll is called, or on a show of hands. The company does not have authorised capital or par value in respect of its issued shares. All issued shares are fully paid. All shares rank equally with regard to the company's residual assets.

(b) Capital management

The Board's policy is to maintain a strong capital base so as to sustain future development of the company. The Board of Directors monitor the return on capital and the level of dividends to shareholders. Capital is represented by total equity as recorded in the Statement of Financial Position.

In accordance with the franchise agreement, in any 12 month period, the funds distributed to shareholders shall not exceed the Distribution Limit.

- (i) the Distribution Limit is the greater of:
 - (a) 20% of the profit or funds of the company otherwise available for distribution to shareholders in that 12 month period; and
 - (b) subject to the availability of distributable profits, the Relevant Rate of Return multiplied by the average level of share capital of the Franchisee over that 12 month period; and
- (ii) the Relevant Rate of Return is equal to the weighted average interest rate on 90 day bank bills over that 12 month period plus 5%.

The Board is managing the growth of the business in line with this requirement. There are no other externally imposed capital requirements, although the nature of the company is such that amounts will be paid in the form of charitable donations and sponsorship. Charitable donations and sponsorship paid can be seen in the Statement of Profit or Loss and Comprehensive Income.

There were no changes in the company's approach to capital management during the year.

16. Accumulated losses

	2019	2018
	\$	\$
Balance at the beginning of the reporting period	(220,270)	(324,670)
Profit for the year after income tax	204,826	215,175
Dividends paid	(85,212)	(110,775)
Balance at the end of the reporting period	<u>(100,656)</u>	<u>(220,270)</u>

Notes to the Financial Statements *continued*

Sunshine Coast Community Financial Services Limited
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15. Share capital

	2019	2018
	\$	\$
1,672,988 Ordinary shares fully paid	1,672,988	1,672,988
31,250 Bonus shares issued for no consideration	-	-
Less: Equity raising costs	(49,921)	(49,921)
	<u>1,623,067</u>	<u>1,623,067</u>

Ordinary shares are classified as equity.

Incremental costs directly attributable to the issue of new shares are shown in equity as a deduction from the proceeds.

(a) Movements in share capital

Fully paid ordinary shares:

At the beginning of the reporting period	1,704,238	1,704,238
At the end of the reporting period	<u>1,704,238</u>	<u>1,704,238</u>

Ordinary shares participate in dividends and the proceeds on winding up of the company in proportion to the number of shares held. At the shareholders' meetings each shareholder is entitled to one vote when a poll is called, or on a show of hands. The company does not have authorised capital or par value in respect of its issued shares. All issued shares are fully paid. All shares rank equally with regard to the company's residual assets.

(b) Capital management

The Board's policy is to maintain a strong capital base so as to sustain future development of the company. The Board of Directors monitor the return on capital and the level of dividends to shareholders. Capital is represented by total equity as recorded in the Statement of Financial Position.

In accordance with the franchise agreement, in any 12 month period, the funds distributed to shareholders shall not exceed the Distribution Limit.

- (i) the Distribution Limit is the greater of:
 - (a) 20% of the profit or funds of the company otherwise available for distribution to shareholders in that 12 month period; and
 - (b) subject to the availability of distributable profits, the Relevant Rate of Return multiplied by the average level of share capital of the Franchisee over that 12 month period; and
- (ii) the Relevant Rate of Return is equal to the weighted average interest rate on 90 day bank bills over that 12 month period plus 5%.

The Board is managing the growth of the business in line with this requirement. There are no other externally imposed capital requirements, although the nature of the company is such that amounts will be paid in the form of charitable donations and sponsorship. Charitable donations and sponsorship paid can be seen in the Statement of Profit or Loss and Comprehensive Income.

There were no changes in the company's approach to capital management during the year.

Notes to the Financial Statements *continued*

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Notes to the Financial Statements
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16. Accumulated losses

	2019	2018
	\$	\$
Balance at the beginning of the reporting period	(220,270)	(324,670)
Profit for the year after income tax	204,826	215,175
Dividends paid	(85,212)	(110,775)
Balance at the end of the reporting period	<u>(100,656)</u>	<u>(220,270)</u>

17. Dividends paid or provided for on ordinary shares

	2019	2018
	\$	\$
Dividends paid or provided for during the year		
Final fully franked ordinary dividend of 5 cents per share (2018: 6.5 cents per share) franked at the tax rate of 27.5% (2018: 27.5%).	85,212	110,775

A provision is made for the amount of any dividends declared, authorised and no longer payable at the discretion of the entity on or before the end of the financial year, but not distributed at balance date.

18. Earnings per share

	2019	2018
	\$	\$
Basic earnings per share (cents)	12.02	12.63
Earnings used in calculating basic earnings per share	204,826	215,175
Weighted average number of ordinary shares used in calculating basic earnings per share	1,704,238	1,704,238

Basic earnings per share

Basic earnings per share is calculated by dividing the profit or loss attributable to owners of the company, excluding any costs of servicing equity other than ordinary shares, by the weighted average number of ordinary shares outstanding during the year, adjusted for bonus elements in ordinary shares issues during the year.

Notes to the Financial Statements *continued*

Sunshine Coast Community Financial Services Limited

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Notes to the Financial Statements

for the year ended 30 June 2019

20. Statement of cash flows

	2019	2018
	\$	\$
(a) Cash and cash equivalents balances as shown in the Statement of Financial Position can be reconciled to that shown in the Statement of Cash Flows as follows:		
Cash and cash equivalents (Note 5)	<u>359,524</u>	<u>210,196</u>
As per the Statement of Cash Flow	<u><u>359,524</u></u>	<u><u>210,196</u></u>
(b) Reconciliation of cash flow from operations with profit after income tax		
Profit for the year after income tax	204,826	215,175
Non-cash flows in profit		
- Depreciation and amortisation	112,360	114,183
- Bad debts	-	1,784
- Net loss on disposal of property, plant & equipment	26,622	-
Changes in assets and liabilities		
- (Increase) / decrease in trade and other receivables	(57,611)	1,738
- (increase) / decrease in prepayments and other assets	3,086	(4,645)
- (Increase) / decrease in deferred tax asset	33,967	4,740
- Increase / (decrease) in trade and other payables	658,524	14,048
- Increase / (decrease) in current tax liability	(45,992)	4,177
- Increase / (decrease) in provisions	14,286	2,454
Net cash flows from operating activities	<u><u>950,068</u></u>	<u><u>353,654</u></u>

21. Key management personnel and related party disclosures

(a) Key management personnel

Key management personnel includes any person having authority or responsibility for planning, directing or controlling the activities of the entity, directly or indirectly including any Director (whether executive or otherwise) of that company.

There was no remuneration paid to key management personnel, including directors of the company during the year as all positions were on a voluntary basis.

(b) Other related parties

Other related parties include close family members of key management personnel and entities that are controlled or jointly controlled by those key management personnel, individually or collectively with their close family members.

Notes to the Financial Statements *continued*

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21. Key management personnel and related party disclosures

(c) Transactions with key management personnel and related parties

No key management personnel or related party has entered into any contracts with the company. No Director fees have been paid as the positions are held on a voluntary basis.

Sunshine Coast Community Financial Services Limited have not accepted the Bendigo and Adelaide Bank Limited's **Community Bank®** Directors Privileges package.

(d) Key management personnel shareholdings

The number of ordinary shares in Sunshine Coast Community Financial Services Limited held by each key management personnel of the company during the financial year is as follows:

	2019	2018
Rick Cooper	26,993	26,993
David Green	10,000	2,100
Elizabeth Reynolds	-	-
Guy Hamilton	-	-
Jay Pashley	-	-
Tony Freeman	-	-
Patricia Radge	-	-
	<u>36,993</u>	<u>29,093</u>

There was no movement in key management personnel shareholdings during the year. Each share held has a paid up value of \$1 and is fully paid.

(e) Other key management transactions

There has been no other transactions key management or related parties other than those described above.

22. Events after the reporting period

There have been no events after the end of the financial year that would materially affect the financial statements.

23. Contingent liabilities and contingent assets

There were no contingent liabilities or assets at the date of this report to affect the financial statements.

24. Operating segments

The company operates in the financial services sector where it provides banking services to its clients. The company operates in 4 area being Cooroy, Marcoola, Tewantin and Pomona. The company has a franchise agreement in place with Bendigo and Adelaide Bank Limited who account for 97% of the revenue (2018: 98%).

Notes to the Financial Statements *continued*

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for the year ended 30 June 2019

25. Commitments

Operating lease commitments

	2019	2018
	\$	\$
Payable:		
- no later than 12 months	95,461	-
- between 12 months and five years	322,048	-
Minimum lease payments	417,509	-

The company leases 2 properties for branch activities. These property leases are non-cancellable leases with five year terms, with rent payable monthly in advance and with CPI increases each year. Both the leases expire in March 2024.

Non-cancellable operating leases contracted for are not capitalised in the Statement of Financial Position.

Finance lease commitments

Finance lease liabilities are payable exclusive of GST as follows:

	2019	2018
	\$	\$
Payable:		
- no later than 12 months	-	1,339
Minimum lease payments	-	1,339
Less future interest charges	-	(11)
Finance lease liability	-	1,328

Chattel lease comprise the lease of a motor vehicle under normal commercial lease terms and conditions repayable over 5 years. Amounts have been fully repaid during the 2019 financial year..

26. Company details

The registered office and principal place of business is 114 Poinciana Avenue, Tewantin QLD 4565

Notes to the Financial Statements *continued*

Sunshine Coast Community Financial Services Limited
ABN 12 100 576 261
Notes to the Financial Statements
for the year ended 30 June 2019

28. Financial instrument risk

Financial risk management policies

The Board of Directors has overall responsibility for the establishment and oversight of the risk management framework. The Board has established an Audit Committee which reports regularly to the Board. The Audit Committee is assisted in the area of risk management by an internal audit function.

Specific financial risk exposure and management

The main risks the company is exposed to through its financial instruments are credit risk, liquidity risk and market risk consisting of interest rate risk and other price risk. There have been no substantial changes in the types of risks the company is exposed to, how the risks arise, or the Board's objectives, policies and processes for managing or measuring the risks from the previous period.

The company's financial instruments consist mainly of deposits with banks, short term investments, account receivables and payables, bank overdraft and loans. The totals for each category of financial instruments measured in accordance with AASB 139 *Financial Instruments: Recognition and Measurement* as detailed in the accounting policies are as follows:

	Note	2019 \$	2018 \$
Financial assets			
Cash and cash equivalents	5	359,524	210,196
Trade and other receivables	6	303,580	245,969
Financial assets	7	14,287	-
Total financial assets		677,391	456,165
Financial liabilities			
Trade and other payables	12	924,018	246,441
Borrowings	13	1,518,549	1,550,508
Total financial liabilities		2,442,567	1,796,949

(a) Credit risk

Exposure to credit risk relating to financial assets arises from the potential non-performance by counterparties of contract obligations that could lead to a financial loss to the company.

Credit risk is managed through maintaining procedures ensuring, to the extent possible, that clients and counterparties to transactions are of sound credit worthiness. Such monitoring is used in assessing receivables for impairment. Credit terms for normal fee income are generally 30 days from the date of invoice. For fees with longer settlements, terms are specified in the individual client contracts. In the case of loans advanced, the terms are specific to each loan.

Credit risk exposures

The maximum exposure to credit risk by class of recognised financial assets at the end of the reporting period is equivalent to the carrying amount and classification of those financial assets as presented in the table above.

The company has significant concentrations of credit risk with Bendigo and Adelaide Bank Limited. The company's exposure to credit risk is limited to Australia by geographic area.

Notes to the Financial Statements *continued*

Sunshine Coast Community Financial Services Limited
ABN 12 100 576 261
Notes to the Financial Statements
for the year ended 30 June 2019

28. Financial instrument risk (continued)

(a) Credit risk (continued)

None of the assets of the company are past due (2018: nil past due) and based on historic default rates, the company believes that no impairment allowance is necessary in respect of assets not past due.

The company limits its exposure to credit risk by only investing in liquid securities with Bendigo and Adelaide Bank Limited and therefore credit risk is considered minimal.

(b) Liquidity risk

Liquidity risk is the risk that the company will not be able to meet its financial obligations as they fall due. The company ensures it will have enough liquidity to meet its liabilities when due under both normal and stressed conditions. Liquidity management is carried out within the guidelines set by the Board.

Typically, the company maintains sufficient cash on hand to meet expected operational expenses, including the servicing of financial obligations. This excludes the potential impact of extreme circumstances that cannot reasonably be predicted, such as natural disasters.

The table below reflects an undiscounted contractual maturity analysis for financial liabilities and financial assets.

Cash flows realised from financial assets reflect management's expectation as to the timing of realisation. Actual timing may therefore differ from that disclosed. The timing of cash flows presented in the table to settle financial liabilities reflects the earliest contractual settlement dates and does not reflect management's expectations that banking facilities will be rolled forward.

Financial liability and financial asset maturity analysis:

30 June 2019	Weighted average interest rate %	Total \$	Within 1 year \$	1 to 5 years \$	Over 5 years \$
Financial assets					
Cash and cash equivalents	0.15%	359,524	359,524	-	-
Trade and other receivables		303,580	303,580	-	-
Financial assets	2.00%	14,287	14,287	-	-
Total anticipated inflows		<u>677,391</u>	<u>677,391</u>	<u>-</u>	<u>-</u>
Financial liabilities					
Trade and other payables		924,018	924,018	-	-
Borrowings	5.10%	1,518,925	43,153	264,990	1,210,782
Total expected outflows		<u>2,442,943</u>	<u>967,171</u>	<u>264,990</u>	<u>1,210,782</u>
Net inflow / (outflow) on financial instruments		<u>(1,765,552)</u>	<u>(289,780)</u>	<u>(264,990)</u>	<u>(1,210,782)</u>

Notes to the Financial Statements *continued*

Sunshine Coast Community Financial Services Limited
 ABN 12 100 576 261
 Notes to the Financial Statements
 for the year ended 30 June 2019

28. Financial instrument risk (continued)

(b) Liquidity risk (continued)

30 June 2018	Weighted average interest rate %	Total \$	Within 1 year \$	1 to 5 years \$	Over 5 years \$
Financial assets					
Cash and cash equivalents	0.15%	210,196	210,196	-	-
Trade and other receivables		245,969	245,969	-	-
Financial assets	2.00%	-	-	-	-
Total anticipated inflows		<u>456,165</u>	<u>456,165</u>	<u>-</u>	<u>-</u>
Financial liabilities					
Trade and other payables		246,441	246,441	-	-
Borrowings	5.09%	1,550,508	108,564	245,103	1,196,841
Total expected outflows		<u>1,796,949</u>	<u>355,005</u>	<u>245,103</u>	<u>1,196,841</u>
Net inflow / (outflow) on financial instruments		<u><u>(1,340,784)</u></u>	<u><u>101,160</u></u>	<u><u>(245,103)</u></u>	<u><u>(1,196,841)</u></u>

(c) Market risk

Market risk is the risk that changes in market prices, such as interest rates, will affect the company's income or the value of its holdings of financial instruments. The objective of market risk management is to manage and control market risk exposures within acceptable parameters.

The primary risks the company is exposed to is interest rate risk. The company has no exposure to fluctuations in foreign currency or other price risk.

Interest rate risk

Exposure to interest rate risk arises on financial assets and financial liabilities recognised at the end of the reporting period whereby a future change in interest rates will affect future cash flows or the fair value of fixed rate financial instruments.

The financial instruments that primarily expose the company to interest rate risk are borrowings, term deposits and cash and cash equivalents.

Taking into account past performance, future expectations, economic forecasts, and management's knowledge and experience of the financial markets, management believes the following movements are 'reasonably possible' over the next 12 months:

- A parallel shift of +/- 1% in market interest rates from year-end rates.

These movements will not have a material impact on the valuation of the company's financial assets and liabilities, nor will they have a material impact on the results of the company's operations.

Notes to the Financial Statements *continued*

Sunshine Coast Community Financial Services Limited
ABN 12 100 576 261
Notes to the Financial Statements
for the year ended 30 June 2019

28. Financial instrument risk (continued)

Sensitivity analysis

The following table illustrates sensitivities to the company's exposures to changes in interest rates. The table indicates the impact on how profit after tax and equity values reported at the end of the reporting period would have been affected by changes in the relevant risk variable that management considers to be reasonably possible.

These sensitivities assume that the movement in a particular variable is independent of other variables.

	2019		2018	
	Profit \$	Equity \$	Profit \$	Equity \$
+/- 1% in interest rates (interest income)	2,710	2,710	1,524	1,524
+/- 1% in interest rates (interest expense)	(11,009)	(11,009)	(11,241)	(11,241)
	<u>(8,299)</u>	<u>(8,299)</u>	<u>(9,717)</u>	<u>(9,717)</u>

There have been no changes in any of the methods or assumptions used to prepare the above sensitivity analysis from the prior year.

Directors Declaration

In accordance with a resolution of the Directors of Sunshine Coast Community Financial Services Limited, the Directors of the company declare that:

1. The financial statements and notes, as set out on pages 7 to 38 are in accordance with the *Corporations Act 2001* and:
and:
 - (i) comply with Australian Accounting Standards which, as stated in accounting policy Note 1(a) to the financial statements, constitutes compliance with International Financial Reporting Standards (IFRS); and
 - (ii) give a true and fair view of the company's financial position as at 30 June 2019 and of the performance for the year ended on that date;
2. In the Directors' opinion there are reasonable grounds to believe that the company will be able to pay its debts as and when they become due and payable.
3. The audited remuneration disclosures set out in the remuneration report section of the Directors' report comply with Accounting Standard *AASB124 Related Party Disclosures* and the *Corporations Regulations 2001*.

This resolution is made in accordance with a resolution of the Board of Directors.



Rick Cooper
Director

Signed at Tewantin on 13 September 2019.

These financial statements should be read in conjunction with the accompanying notes.

Independent Audit Report



41A Breen Street
Bendigo, Victoria
PO Box 448, Bendigo, VIC, 3552

Ph: (03) 4435 3550
admin@rsdaudit.com.au
www.rsdaudit.com.au

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF SUNSHINE COAST COMMUNITY FINANCIAL SERVICES LIMITED

REPORT ON THE FINANCIAL REPORT

Opinion

We have audited the financial report of Sunshine Coast Community Financial Services Limited, which comprises the statement of financial position as at 30 June 2019, the statement of profit or loss and other comprehensive income, the statement of changes in equity and the statement of cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies and other explanatory information, and the directors' declaration.

In our opinion the financial report of Sunshine Coast Community Financial Services Limited is in accordance with the Corporations Act 2001, including:

- (i) giving a true and fair view of the company's financial position as at 30 June 2019 and of its performance for the year then ended; and
- (ii) complying with Australian Accounting Standards and the Corporations Regulations 2001; and

Basis for Opinion

We conducted our audit in accordance with Australian Auditing Standards. Those standards require that we comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance about whether the financial report is free from material misstatement. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Report section of our report.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Independence

We are independent of the entity in accordance with the auditor independence requirements of the Corporations Act 2001 and the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110: Code of Ethics for Professional Accountants (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We confirm that the independence declaration required by the Corporations Act 2001, which has been given to the directors of the company, would be in the same terms if given to the directors as at the time of this auditor's report.

Key Audit Matters

Key audit matters are those matters that, in our professional judgement, were of most significance in our audit of the financial report or the year ended 30 June 2019. These matters were addressed in the context of our audit of the financial report as a whole, and in forming our opinion thereon, and we do not provide a separate opinion on these matters.



Richmond Sinnott & Delahanty, trading as RSD Audit
ABN 60 616 244 309
Liability limited by a scheme approved under Professional Standards Legislation

Key Audit Matter	How Our Audit Addressed the Matter
Taxation	
<p>The application of taxation legislation to the Company's accounts is inherently complex and requires judgement to be exercised in relation to estimating tax exposures and quantifying provisions and liabilities.</p> <p>Further disclosure regarding Taxation can be found at Note 1(f) <i>Critical Accounting Estimates and Judgements</i> and Note 4 <i>Income Tax</i>.</p>	<p>We have performed the following procedures:</p> <ul style="list-style-type: none"> • Reviewed the income taxation calculations prepared and are satisfied that the calculations are in accordance with the accounting standards and applicable income tax legislation. • Tested the assumptions and forecast taxable income supporting deferred tax assets • Considered the appropriateness of the Company's disclosures regarding current tax matters • Assessed the consistency of assumptions used in estimating provisions and liabilities.
Employee Provisions	
<p>The valuation of employee entitlements are subject to complex estimation techniques and significant judgement. Assumptions required for wage growth and CPI movements, coupled with the estimated likelihood of employees reaching unconditional services is estimated.</p> <p>A small change in assumptions can have a material impact on the financial statements.</p> <p>Further disclosure regarding Employee Provisions can be found at Note 1(f) <i>Critical Accounting Estimates and Judgements</i> and Note 14 <i>Provisions</i>.</p>	<p>We have performed the following procedures:</p> <ul style="list-style-type: none"> • Reviewed the employee entitlement calculations and are satisfied that they calculations are in accordance with applicable accounting standards. • Tested the accuracy of the calculations and models used to calculate employee entitlement provisions. • Evaluated the assumptions applied in calculating employee entitlements such as the discount rate and the probability of long service leave vesting conditions being met.

Director's Responsibility for the Financial Report

The directors of the Company are responsible for the preparation of the financial report that gives a true and fair view in accordance with Australian Accounting Standards and the *Corporations Act 2001*, and for such internal control as the directors determine is necessary to enable the preparation of the financial report that gives a true and fair view and is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the directors are responsible for assessing the ability of the Company to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the directors either intend to liquidate the Company or to cease operations, or have no realistic alternative but to do so.

Auditor's Responsibility for the Audit of the Financial Report

Our responsibility is to express an opinion on the financial report based on our audit. Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

As part of an audit in accordance with Australian Auditing Standards, we exercise professional judgement and maintain professional scepticism throughout the audit.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial report.



The procedures selected depend on the auditor's judgement, including the assessment of the risks of material misstatement of the financial report, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation of the financial report that gives a true and fair view in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control.

The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.

An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by the Directors, as well as evaluating the overall presentation of the financial report.

We conclude on the appropriateness of the Directors' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial report or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the company to cease to continue as a going concern.

We evaluate the overall presentation, structure and content of the financial report, including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation.

We obtain sufficient appropriate audit evidence regarding the financial information of the entity to express an opinion on the financial report. We are responsible for the direction, supervision and performance of the audit. We remain solely responsible for our audit opinion.

We communicate with the Directors regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

The Auditing Standards require that we comply with relevant ethical requirements relating to audit engagements. We also provide the Directors with a statement that we have complied with relevant ethical requirements regarding independence, and to communicate with them all relationships and other matters that may reasonably be thought to bear on our independence, and where applicable, related safeguards.

From the matters communicated with the directors, we determine those matters that were of most significance in the audit of the financial report of the current period and are therefore the key audit matters. We describe these matters in our auditor's report unless law or regulation precludes public disclosure about the matter or when, in extremely rare circumstances, we determine that a matter should not be communicated in our report because the adverse consequences of doing so would reasonably be expected to outweigh the public interest benefits of such communication.

Other information

The directors are responsible for the other information. The other information comprises the information included in the Company's annual report for the year ended 30 June 2019, but does not include the financial report and our auditor's report thereon. Our opinion on the financial report does not cover the other information and accordingly we do not express any form of assurance conclusion thereon. On connection with our audit of the financial report, our responsibility is to read the other information, and in doing so, consider whether the other information is materially inconsistent with the financial report or our knowledge obtained in the audit or otherwise appears to be materially misstated. If, based on the work we have performed, we conclude that there is material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.



REPORT ON THE AUDIT OF THE REMUNERATION REPORT

Auditor's Opinion on the Remuneration Report

We have audited the remuneration report included in pages 2 to 5 of the director's report for the year ended 30 June 2019. The directors of the Company are responsible for the preparation and presentation of the remuneration report and in accordance with s 300A of the Corporations Act 2001. Our responsibility is to express an opinion on the remuneration report, based on our audit conducted in accordance with Australian Auditing Standards.

In our opinion, the remuneration report of Sunshine Coast Community Financial Services Limited, for the year ended 30 June 2019 is in accordance with s300A of the Corporations Act 2001

Responsibilities for the Remuneration Report

The directors of the Company are responsible for the preparation and presentation of the remuneration report in accordance with section 300A of the Corporations Act 2001. Our responsibility is to express an opinion on the remuneration report, based on our audit conducted in accordance with Australian Auditing Standards.

RSD Audit
Chartered Accountants

A handwritten signature in blue ink, appearing to read 'Kathie Teasdale'.

Kathie Teasdale
Partner
Bendigo
Dated: 13 September 2019

NSX Report

Sunshine Coast Community Financial Services Limited is a public company incorporated in Australia and listed on the National Stock Exchange of Australia (NSX).

Shareholding

The following table shows the number of shareholders, segregated into various categories based on the total number of shares held.

Units held	Number of investors	Total number securities	Percentage of total issued
1 - 1,000	360	227263	13.34%
1,001 - 5,000	244	512799	30.09%
5,001 - 10,000	35	247634	14.53%
10,001 - 100,000	32	716542	42.04%
100,001 - and over	0	0	0.00%
Totals	671	1704238	100.00%

Equity securities

Each of the above shareholders are entitled to 1 vote, irrespective of the number of shares held.

There is one substantial shareholder (holding more than 5% of voting rights) as each shareholder is entitled to 1 vote. Normally holding more than 5% of total issued shares would create a substantial shareholder, but this is not applicable due to the voting restrictions for the company. This shareholder who holds 5.44% of the issued shares in the company was unaware of the maximum holding rule. It is the Board of Directors view that the shareholder will conform with the Company's constitution.

There are no restricted securities on issue.

There is not a current on-market buy-back.

All shares on issue are ordinary shares fully paid to \$1 per share. There are no unquoted equity securities.

Ten largest shareholders

The following table shows the 10 largest shareholders.

Shareholder	Ordinary Shares Held	% of total
MR MURRAY WILLIAM BROWN + MRS LYNDAL JANE BROWN <HINTERNOOSA SUPER FUND A/C>	92776	5.44%
SCPIO NOMINEES PTY LTD	52525	3.08%
JENNIFRED PTY LTD <BROOMHALL SUPER FUND A/C>	43800	2.57%
THOMAS LEIGH PTY LTD <THE WARING FAMILY SUPERANNUATION FUND AC>	37324	2.19%
WINPAR HOLDINGS LIMITED	33725	1.98%
ALISON DIANNE COMBER	30469	1.79%
ROBYN ANNE WILLEY + DONALD BRUCE MCBRYDE <THE WILLEY MCBRYDE SUPERANNUATION FUND>	30000	1.76%
ZEDMONT PTY LTD <COOPER COLLINS SUPER FUND AC>	26993	1.58%
JAMES HOWARD BELL	25000	1.47%
KEVIN JOHN FAGGOTTER + ELAINE KATHLEEN FAGGOTTER	21000	1.23%

Registered office and principal administrative office

The registered office of the company is located at:

114 Poinciana Avenue, Tewantin QLD 4565 Phone: (07) 5440 5289

The principal administrative office of the company is located at:

114 Poinciana Avenue, Tewantin QLD 4565 Phone: (07) 5440 5289

Security register

The security register (share register) is kept at:

Richmond Sinnott & Delahunty (RSD) Level 2, 10-16 Forest Street, Bendigo, Victoria, 3550 Phone: (03) 5445 4200

Company Secretary

Patricia Radge is the company Secretary. Qualifications and experience include Bachelor of Business, Personnel Management (Graduates) course.

Corporate governance

The company has implemented various corporate governance practices, which include:

1. (a) The establishment of:
 1. Risk, Compliance & Audit Committee.
 2. Finance, Governance and Audit Committee.
 3. People, People Development & WHS
 4. Marketing, Business Development & Sponsorship
2. (b) Director approval of operating budgets and monitoring of progress against these budgets;
3. (c) Ongoing Director training, Governance Courses; and
4. (d) Monthly Director meetings to discuss performance and strategic plans.

Cooroy Community Bank Branch
36 Maple Street, Cooroy QLD 4563
Phone: (07) 5447 7131
www.bendigobank.com.au/cooroy

Marcoola Community Bank Branch
Shop 1, 930 David Low Way, Marcoola QLD 4564
Phone: (07) 5448 8582
www.bendigobank.com.au/marcoola

Tewantin Community Bank Branch
Shop 1, 105 Poinciana Avenue, Tewantin QLD 4565
Phone: (07) 5440 5289
www.bendigobank.com.au/tewantin

Pomona Community Bank Branch
3 Station Street, Pomona QLD 4568
Phone: (07) 5485 1786
www.bendigobank.com.au/pomona

Franchisee: Sunshine Coast Community Financial Services Limited
114 Poinciana Avenue, Tewantin QLD 4565
Phone: (07) 5440 5289
ABN: 12 100 576 261

2019 Annual Report

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