

Bendigo Bank eCommerce powered by Tyro

Migration details

Timing of your migration

The timing of your transition to the new Bendigo Bank eCommerce powered by Tyro solution will depend on the eCommerce service you currently have:

- **Mail Order Telephone Order** (MOTO, also known as Virtual Terminal) – please see further information below.
- **Batch** – Commencing soon.
- **Website Payment Gateway** – Commencing soon.

Saying ‘yes’ to Bendigo Bank eCommerce powered by Tyro means you will continue to enjoy all the features you already have – including next day settlement into your Bendigo Bank account¹¹ and the ability to accept many kinds of payments: Visa, Mastercard®, American Express, and JCB – and have access to a range of new features¹²:

- Secure online payments portal with customer relationship management
- Virtual terminal for processing card not present payments
- Branded electronic invoicing allowing your customers to pay through email and a secure browser. Set reminders and late payment terms
- Set up recurring payments for that repeat business with coupon options
- 24/7 Australian-based customer support
- Offer an omni channel eCommerce and EFTPOS experience and accept payments in store and online. See your takings in one location and on one statement via the Tyro Portal⁶

MOTO (Virtual Terminal) Customers - Preparing for your swap out

Consented, Bendigo Bank eCommerce customers taking card not present (MOTO) transactions, commenced their migration in October 2021.

Right now, there is nothing you need to do. We will send you an email when we’re ready to transition you, with important information on what happens next. You will also receive an email with all the details you need to get started on your new Bendigo Bank eCommerce powered by Tyro service.

If you believe you fit into this group and don’t recall hearing from us, please call us on 1300 720 356.

Start enjoying the benefits of your Bendigo Bank eCommerce powered by Tyro service

Once you’re set up with your new Bendigo Bank eCommerce powered by Tyro service, we’ll send you some information via email to help you make the most of it.

Access real-time reporting to support your business

The Tyro App and Tyro Portal provide a real-time snapshot of your transactions and provide valuable reporting, giving you an important overview of your business activity.

The app and portal login details will be emailed to you once you’re up and running with your new Bendigo Bank EFTPOS and eCommerce powered by Tyro service.

Frequently asked questions

For more information and frequently asked questions [click here](#).

Important information

Bendigo Bank EFTPOS and eCommerce powered by Tyro is issued by Tyro Payments Limited ACN 103 575 042 AFSL 471951

⁶ Single settlement applies for all EFTPOS and eCommerce Tyro-settled transactions, including Alipay for EFTPOS. Excludes HealthPoint, Alipay which not available on eCommerce, and funds settled directly by Afterpay, American Express, JCB, and Diners Club.

¹¹ Unless you do not have, or have not provided us with, an ABN. Applies to Tyro settled funds only – excludes Alipay and funds settled directly by Afterpay, American Express, JCB and Diners Club.

¹² Bendigo Bank GoPOS Lite customers that are transitioning to Bendigo Bank powered by Tyro may not be able to access all feature or benefits, including integration with POS/PMS providers.