

Community Bank · Elwood

## Hello and welcome to our new Autumn/Winter Newsletter!

The Autumn leaves are almost gone and the cold mornings and evenings have arrived.

It has been so refreshing to see the Elwood community alive again, with people enjoying hot coffees and cafe catch ups. We can enjoy going to the AFL games again and celebrating all those missed events!

As we continue to grow, the last year has proven very successful for our branch, this in turn has allowed us the opportunity to increase our Sponsorship and Grant budgets for the year. We understand some clubs and organisations are still trying to catch up from the damage the pandemic caused over the last two years.

We will host a Grants information evening in July, more information will be released via our Facebook page, in branch and on our website so keep an eye out!

Our staff and Board continue to amaze us with their dedication and positive attitude, we are so grateful for the remarkable team we have at Community Bank Elwood.

In this issue we introduce some new members to our team. We welcome Board Director and Treasurer Adam Mckie, Boaz Gilboa to the Community Connections Committee, Johanna Verberne to the Risk and Governance Committee, Harry Burdett Committee and Branch Customer Service Officer Michelle Benaquista. We are excited to welcome the new members to our team and community.

Don't forget now is a great time to enquire about our current campaigns, how we can help you, our insurance policies and our extensive range of products and services.

Don't forget you can also support us by following and sharing with your networks our Facebook page (Elwood Community Bank Branch) for updates, events and interesting stories.

We always welcome your feedback.

Take care and stay safe.

The Team at Community Bank Elwood

### ANZAC Day – Elwood Sailing Club

On 25 April we commemorated ANZAC day and acknowledged the millions of brave service personnel from Australia and New Zealand who have fought together in conflicts and peacekeeping operations since the First World War, right through to today. We honour their sacrifice and thank them for their bravery.

A great turn out gathered for the iconic ANZAC Day Service at the Elwood Foreshore, supported by friends of the Elwood RSL, Elwood Sailing Club, all the partners and supporters and superbly hosted by Gary March (Board Director).

The beautiful wreaths were laid by many including Alastair Chisholm (Board Director) and the Elwood College school captains delivered an amazing speech.

We are always delighted to be a part of this very special commemoration.









### Elwood Bowls Club

We are proud of our Grants and Sponsorship programs, supporting clubs like the Elwood Bowls Club. When you choose to bank with Bendigo Bank Elwood, good things happen in our community.

Elwood Bowls Club aims to provide a local community hub where members and visitors alike can enjoy their sporting, celebratory, educational, and relaxation pursuits in a safe, inclusive, welcoming environment.

They applied for a Grant to fund the upgrade of the outdoor facilities and bowl rakes. These facilities are used by all community groups that use the bowling club facilities including schools and probus clubs.

They conduct a school lawn bowls program with Elwood College and Elwood Primary and are hoping to extend this to other surrounding schools in 2021/22. We were delighted to fund \$7,000 towards the outdoor upgrade and school program.

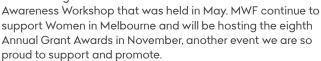
We look forward to a long-term relationship with the Elwood Bowls Club and wish them all the very best.

If your club or organisation requires sponsorship or a grant, please contact us for qualification details and further information: mary@elwooscfs.com.au or 0426 457 326.

### Melbourne Women's Fund Sponsorship

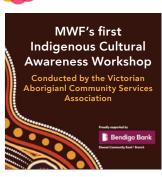
We are proud supporters of many clubs and organisations within our community. The Melbourne Women's Fund (MWF) is an amazing organisiation that is a giving circle, that brings together members' financial, professional and personal resources to support non-profit organisations in Melbourne that deal with issues undermining the quality of life and futures of women and their families.

It was our privelge to support the first Indigenous Cultural



For further information please visit the MWF website at melbournewomensfund.org

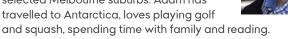




### Welcome to the Board!

We are delighted to introduce Adam Mckie, Director on the Board and Treasurer. Currently running his own consulting business, Adam provides strategic leadership and mentoring to multinationals.

He is also an active property investor and manages a portfolio of properties across selected Melbourne suburbs. Adam has travelled to Antarctica, loves playing golf



We welcome Adam to Elwood Community Financial Services and look forward to his valuable insight.

### Our very own Lend and Protect competition winner!

In June last year, the insurance team announced that they were putting 2 x \$1,000 up for grabs for the Mobile Relationship Manager's (MRM) who demonstrated the strongest commitment to protecting our customers over the Winter Insurance Campaign.

Our amazing MRM Hiren Vidaliya had a significant impact on the positive outcomes that were generated, such that he was awarded with a prize. Hiren was recognised for selling 10 policies at a quote to sale conversion rate of 83%.

Congratulations Hiren, all your hard work has paid off and we are so proud of your achievements and dedication!



## Part of the team

Elwood Community Financial Services Limited is a franchisee of Bendigo Bank and operates the locally owned Community Bank of Elwood.

Expressions of interest are now being accepted for the voluntary position of Director.

As a director you will be motivated, well organised, self-directed and community orientated. You'll support and drive the company's strategic direction, goals and objectives to have a real say in the future direction of the branch and community.

For more information or to apply, call Carole Mackie on 0417 359 513 or email carole@camaccounting.com.au.

**Elwood Community Financial Services Limited** 

Flwood Community Financial Services Limited ARN 38 087 802 775 A1511569 OLIT 19598181 25/05/2022

## Services rewarded

Our staff work extremely hard for the community, always providing professional and efficient service, even during the tiresome and challenging pandemic.

Misho our dedicated and amazing Customer Service Officer received a wonderfule review. It's always great to hear from our customers and receive a positive five star review. Well done Misho you really are exceptional!

"Big thank you to Misha.
I have a bit of a comlicated identification problem and Misha very patiently listened and tried to help me with compassion and understanding then followed up with his supervisor.

Excellent customer service Misha, above and beyond. I hope you get employee of the month and a bonus.

Thank you!"

**Kristy** 

### **Shares**



Elwood Community Financial Services Limited has shares available for purchase.

For further information or to register your interest please contact Di on the details below.

C/- Di Brooks, RSD Registry Elwood Community Financial Services Limited PO Box 30 Bendigo VIC 3552 shares@rsdregistry.com.au Meet Hiren Vadaliya Your mobile lending specialist

Call 0468 822 355





# Flood Disaster Appeal

In 2021 the floods in South East Queensland and Northern NSW were devastating. Sadly many lost their loved ones, homes and livelihood and are still facing the challenging road to recovery.

We wanted to show OUR support by donating 10K towards the appeal, it's YOUR continued support that allowed us to contribute. Thank you!



Community Enterprise Foundation™

The Flood Disaster Appeal is a management account of the Community Enterprise Charitable Fund ABN 12 102 649 968 (the Fund), The Bendigo Centre, Bendigo VIC 3550. Sandhurst Trustees Limited ABN 16 004 030 737 AFSL 237906, a subsidiary of Bendigo and Adelaide Bank Limited ABN 11 068 049 178, AFSL 237879, is the trustee of the Fund. 1409006-1409008 OUT\_12170505

## Same house, fresh start

First home, second home, refinancing or renovating, you'll get everything you need and more with a Bendigo Complete home loan.

Come home to a low rate loan.

Chat to a home loan specialist today or search Bendigo Bank Home Loans.



Community Bank · Elwood 9525 6577





### **Bendigo Bank**

Terms and conditions, fees, charges and lending criteria apply. All information including interest rate is subject to change without notice. Full details available on application. Credit provided by Bendigo and Adelaide Bank Limited ABN 11 068 049 178 Australian Credit Licence 237879. (1676246-1704263) OUT\_19851140, 27/05/2022

### Talk to us today

Branch Manager: Raj Kumar

Rajan.Kumar@bendigoadelaide.com.au

Mobile Relationship Manager: Hiren Vadaliya Hiren.Vadaliya@bendigoadelaide.com.au Customer Relationship Officer: Mish Sukalo Customer Relationship Officer: Karan Chawla

Customer Service Officer: Leanne Harb

Customer Service Officer: Michelle Bengauista Personal Assistant to the Board of Directors:

Mary Munafo

### Community Bank · Elwood

142 Ormond Road, Elwood

**P** 9525 6577

E elwood.mailbox@bendigoadelaide.com.au bendigobank.com.au/elwood



(Flwood Community Bank Branch

### We're open:

9.30am - 5.00pm Monday to Friday

Carole Mackie (Chair), Chris Sargood, Liz Johnstone, Alastair Chisholm, Gary March and Adam Mckie

Elwood Community Financial Services Limited 142 Ormond Rd Elwood VIC 3184 ABN 38 087 802 775

### Support your local community.

Our model is simple. You bank with us and enjoy Bendigo Bank's great rates, products and services. Your community then shares in the bank's income. Funds are distributed to local community groups. Good things happen in your community. There's never been a better time to consider changing banks.

Our branches are local, provide exceptional customer service and offer Bendigo Bank's full range of competitive products. Make an appointment today with our Mobile Relationship Manager Hiren Vadaliya on 0468 822 355 or email at Hiren.Vadaliya@bendigoadelaide.com.au

He can meet with you at a time and place convenient to you, or drop into our branch.



