# **Community Bank Shellharbour is closing.**

As a Bendigo Bank customer, you have a choice in how you want to bank – be it online, via app, over the phone or in-branch. Many of our customers are choosing to bank online or with our app, which means we're seeing fewer and fewer people requiring our branch services.

As a result, we've made the difficult decision to close our Community Bank Shellharbour branch at 3/18 Addison Street, Shellharbour NSW 2529 on Wednesday 13 March 2024.

We recognise this closure might bring about changes to the way you bank with us, and we're here to support you in every way we can.

### Where else you can bank

If you prefer to bank in-person, your nearest branch and Post Office details are listed below.

### Nearest alternative branch:

Branch	Community Bank Oak Flats
Address	78 Central Avenue, Oak Flats NSW 2529
Opening hours	Monday – Thursday 9.30am – 4.00pm, Friday 9.30am – 5.00pm & Saturday 9.00am – 12noon
Facilities	ATM, Coin Counter, Teller Services
Phone number	(02) 4256 9511
Distance by road	6.1km

### Nearest Post Office offering Bank@Post:

Bank@Post gives you access to a range of banking services\* at more than 3,500 Post Offices in communities across Australia. Services include:

- · Cash deposits and withdrawals using your PIN enabled card linked to your Bendigo Bank account
- · Cheque deposits
- Account balance enquiries using your PIN enabled card linked to your Bendigo Bank transaction account

Post Office name	Shellharbour LPO
Address	Shop 2/28 Addison Street, Shellharbour NSW 2529
Opening hours	Monday – Friday 9.00am – 5.00pm
Distance by road	110m

### Nearest Bendigo Bank fee-free cash access points:

ATMs are a convenient way to continue to access your money, check your balance, and transfer funds with your Bendigo Bank card and PIN. The nearest Bendigo Bank ATM you can access, without any fees, is located at:

ATM description	Community Bank Oat Flats
Features available	Can change PIN
Address	78 Central Avenue, Oak Flats NSW 2529
Distance by road	6.1km

## 🖁 Bendigo Bank

### **Business banking customers**

If you make regular business deposits or require business change, we have a range of options available. Please contact your business specialist or call 1300 236 344.

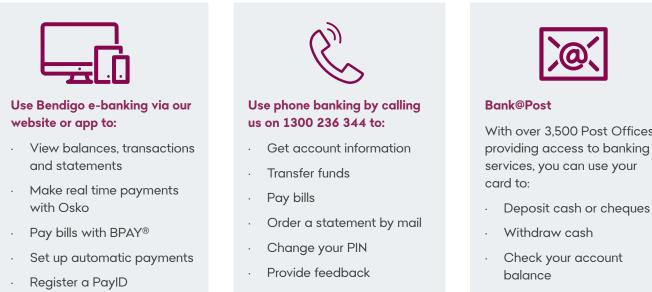
## Why we made this decision

The decision to close a branch is not something we take lightly, as we know how important banking and financial services are to Australian communities. After all options were considered, the main reasons for this closure were:

- With more people choosing to bank online, fewer customers are visiting branches to do their banking •
- When customers do visit a branch, it is much less often
- Many of these customers have chosen other locations to conduct their banking

## Other ways to bank with Bendigo

We offer a range of simple, secure and convenient ways to manage your banking if you're unable to visit a branch.



- Order, activate, lock and enable your cards
- Change personal information

Speak with us

With over 3,500 Post Offices

You can continue to access your money using your Bendigo Bank card and PIN via ATMs and EFTPOS at participating outlets. ATMs are a convenient way to check your balance, transfer funds and get cash with your Bendigo Bank card^.

## Additional support

We understand there may be times when your personal circumstances change. You may experience an unexpected event or changes outside of your control like losing your job, suffering an illness or injury, being affected by a natural disaster, or a downturn in your business.

As a result, if you can't afford the minimum repayment on your loan or credit card, and would like us to consider if we can provide financial difficulty assistance, please visit bendigobank.com.au/support for more information.

Bendigo and Adelaide Bank Limited, The Bendigo Centre, Bendigo, VIC 3550. ABN 11 068 049 178. AFSL/Australian Credit Licence 237879. (1957516-1957512) (01/24)

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